



National Water Main
Cleaning Company of Boston

Toll Free - (800) 422-0815

A Carylton Company

*** SPECIAL NOTICE ***

(24 HOUR PRE-NOTIFICATION)

This is to remind you that National Water Main Cleaning Company will be rehabilitating the sewers in your neighborhood using a method called Cured-in-Place Pipelining. This system will provide a new, joint-less sewer pipe for your area that minimizes root and water infiltration problems, improves flow, and provides for a more structurally sound pipe without the need for excavation. To accomplish this, there will be a temporary disruption of sewer service to your residence or business for a period of **approximately 7 hours**.

This interruption in sewer service will be:

FROM: 7 AM TO: 7 PM

VARYING ACCORDING TO PIPE SEGMENT

During this period your property's sewer service connection will be completely sealed off from the City's mainline in the street. Your sealed off sewer service has enough storage to wash your hands and use the toilet a few times. **Please limit the use of water going down your drains to an absolute minimum and DO NOT USE WASHING MACHINES OR DISWASHERS.** If you must take shower or bath, leave the water in the tub until your service has been restored. Please only flush the toilet when necessary and when cooking, close the drain until the installation process is over.

Any sump pumps connected to the sewer system must be disconnected and/or discharged elsewhere to avoid possible damage the new liner, or backups in your basement. **Failure to follow these instructions may cause a backup into your property.**

Due to the configuration of the street in your area the street will be blocked during this work. Please make **alternative parking arrangements** because the street will be blocked tomorrow from 7 am to 4 pm. 24 hour "No Parking" signs will be hung up a day prior to the work starting.

During certain phases of the operation, you may detect an odor. Odors are most likely to occur in houses or buildings with dry or non-existent traps. In most cases, any odors can be minimized by pouring 3-5 gallons of water down your sinks, showers, toilets, etc.; and by opening your windows.

If you have any questions or concerns during the course of our installation period; please do not hesitate to ask for the Site Supervisor or Crew Foreman at the job site.

When your service has been restored, you will be promptly notified with another notice. The City recognizes limiting sewer use at this time is a hardship, however this work must be performed to provide reliable access to this utility for the future and we truly appreciate your patience during this work.

If you have any questions or concerns regarding this project; please contact any one of the following during business hours, Monday-Friday

General Contractor – National Water Main Cleaning Co

Main Office (781)-828-0863

Superintendent: Henry Boissoneault Cell (617) 483-0960

Thank you for your cooperation.