

## Appendices



## Meeting Notes



# Salem Intra-City Shuttle Study

## Stakeholder Meeting – Small Group Session Notes

September 20, 2017

### Suggested data to be studied:

- Description of services
- Routes
- ADA
- Average Ridership
- Operational Cost
- Additional Notes

### Group Session 1

*Group Leader- Michele Brooks*

**Participants:** Matt Smith (City of Salem), Tara Gallagher (Salem State University), Debra Lobsitz (Salem Commission on Disabilities, Salem for All Ages Task Force), Kristin Shaver (Salem Public Schools), John Daley (NSMC), Craig Tuminaro (Peabody Essex Museum), Andrea Leary (North Shore TMA), Erick Hahm (Shetland Properties).

### Do you have suggestions for additional information that should be collected?

- Description of the gaps
- How is the service funded?
- Hours of Operation
- Where is the overlap?
- Current and planned bike paths
- Secure bike storage locations

### Additional Suggestions to the services to be studied:

- 2 Salem State Shuttles: Viking + Student Run Informal
- Planned Bike Path – planned for future
- Usage rates on Uber/Lyft, can we acquire this data? Aggregate data
- Can we get any data from WAZE?
- Taxis need to be included, Taxi vouchers are used
- Where are the large parking locations in town?
- Gaps = evening. Salem State get to campus for events. Get off of campus + to MBTA. Salem State doesn't serve School of Social Work - Lafayette St. May be due to no safe place to stop.
- Zagster data is available
- Independent Living Center met with the Mayor to explain need for taxis that can accommodate wheelchairs – those that do are very expensive. Do taxi's need to provide ADA accessibility?
- What should be included in the survey– What do you use? Where can't you get to and why? When people want to go places?

- Road Conditions – pavement management and systems? What can be done about route/roadway improvements?
  - Check potential new routes against roadway conditions/improvements
  - Many roads/areas not navigable on foot

**Do you have any specific information about any of these services that you would like to share with us so that it can be a part of the study?**

- Zipcars on Salem State Campus being utilized
  - Zipcars in city as well
- MBTA bus analysis
  - List of bus stops with low usage likely to be remove
- COA -- when are buses used most and least \*\*
- School buses – when are they not being used. Not before 7 or after 9.
  - Do have accessible buses
  - High school students – where are they going after school and how can these services be utilized by them.
- Can we get any biking information anywhere? Demand for more bike racks at Salem State. Better bike lanes and infrastructure.
  - Bike rack utilization? Can we do a survey of bikers?
- This should not just be a standalone shuttle, must look at it as multimodal with connections
  - Look at potential for multimodal hubs with a network. Stops connected to bikes/walking.
- Where do respondents live? Which modes are used the most and which are used the least?
- Where is there overlap?
- October is VERY different in Salem – this is not typical of many places
  - Note that there are seasonal fluctuations
  - Including October Tourism
  - When school is in session
- Modern technology now allows for the ability to track where services are as a user. What services available now have tracking technology?

**What do you see as the biggest challenges around transportation in Salem?**

- Accessibility is critical. Not just lifts and wheelchairs but those that are deaf or visually impaired. Communication is essential.
- Hubs and parking are a challenge. If we run a shuttle, where will people park? Parking is extremely limited. What will we do about this? Is there underutilized capacity?
- Interconnectivity of services is important. Being able to plan and connect. How can people find parking? Is there accessible parking available
- Planning is essential.
- Who is the desire users? Workers within the city? Residents? Visitors?
  - How can we reduce cars in the city?
  - What can we do to serve people?

- Does this result in a marketing campaign to let people know about what is available?
- What are the traffic patterns within the city. In some ways the downtown area now consists of a “superblock.”
- The downtown area is not very connected. What are the patterns that we can look at and how are we getting people around now?
- School Choice Program
  - 4000 kids are bussed around the city
  - Are there more creative ways to get kids into and out of schools more effectively?
- Hospital did some surveys on biking
  - Cautioned that surveys not always reliable
- Any shuttles started need to have bike racks
  - Look at examples in Bar Harbor + Acadia in ME
- Look at shuttles as a multimodal choice
- Salem State night service is the biggest gap – getting both to and from campus
  - Where are students living off campus? Can there be some coordination of trips?

#### **Do you see any gaps in the existing services that need to be filled?**

- It is important to get an understanding of the relationship between population density and employment
- Seasonality
  - Shuttle capacity needs to be able to expand based on seasonal changes
  - Adjusting schedules based on seasons
- Who are the potential users that the service is being designed for?
- Marketing and information
  - How will the information be getting out to people?
  - How is it continually shared over time?
  - What are the mechanisms that can be used?
  - Branding the service will be very important.
  - Branding will help to determine people’s perception of the service.
  - Look at the Blue Bus in Santa Monica as an example
- Nothing worse than a shuttle no one can use
- NS Study looked at mobility hubs
- Branding – Perception of the Service
  - Blue Bus in Santa Monica

#### **Group Session 2**

Group Leader – Rob Tassinari

**Participants:** Fred Norton (Salem COA), Jill Thompson (Salem Chamber), Jim Kearney (NIAC), Scott Silverstein (Footprint Power), Eric Paperetti (Salem Traffic and Parking Committee), Peter Furniss (Footprint Power), Matt Blackham (Blackham Company), Andy Smith (MBTA Service Planning)

**Do you have suggestions for additional information that should be collected?**

**Additional Suggestions to the services to be studied:**

- COA – 5 Vans \$17,00/yr - getting another vehicle w/ PT driver
- Ferry
- Accessibility of TNC's
- Zero car households
- Title VI
- Limited language
- Jobs/ITW Illinois Tool Works, Danvers?
- Curb Cuts

**Do you have specific information about any of these services that you would like to share with us to that it can be part of the study?**

- There is limited Service (Access in North Salem)
  - 465 + 451
- Lack of service in Salem Willows
- Powerplant development is currently in the planning stage
- Seasonal shuttle – is it possible to run during off-season?
- Seasonal issue is major in Salem compared to other places

**What do you see as the biggest challenges around transportation in Salem?**

- North Shore has a lack of service
- There is not good access to Market Basket
- There is not good access to Walmart/Shopping centers

**Do you see any gaps in the existing services that need to be filled?**

- Access to Salem State – student access to connect to Salem Center
- Service to Jefferson Ave, Boston
- Areas near Salem
- Crosstown Service needed
- Peabody garage to Salem
- Employee transportation

### **Group Session 3**

*Group Leader – Cindy Frene*

**Participants:** Lou Arak (Salem Harbor Station), Patricia Zaido (Salem for All ages Task Force), Mickey Northcutt (North Shore CDC), Russell Findley (Mass in Motion), Tom Daniel (City of Salem), Amanda Chiancola (City of Salem).

**Do you have suggestions for additional information that should be collected?**



- Where can't people go? The survey will help determine where people want to go.
- MBTA ridership not good - buses are empty
  - Would travel training be something that would be helpful?
- Zipcar should be included in the research
- Is an Uber / Lyft partnership possible?
- Is it possible to get income info into the study?
- DASH – City of Los Angeles should be researched, each covers community (part of Metro)

**Do you have specific information about any of these services that you would like to share with us to that it can be part of the study?**

- Russell (Mass in Motion) has MBTA ridership
- Can T funding be transferred to a local shuttle for low ridership MBTA services?

**Additional Suggestions to the services to be studied:**

- Survey where people want to go and can't now
- Uber/Lyft options – driven by income or convenience
- Connecting people to MBTA buses (ridership on T not good)
  - Frequency is an issue
- Restaurant shuttle?
- Seniors are having difficulty determining bus destinations (travel training)
- Collaboration with North Shore Medical/Shetland properties
- Restaurant shuttle?
- Frequency of MBTA service is an issue
- Getting people in and out of The Point
- Express MBTA buses to Wonderland/Haymarket
- Trolley – Just for tourists
- Students have same problems at night as seniors
- Roadways/ construction can make roads unsafe to wait for buses
- Seasonality
- Branding of services
- A multimodal focus

**What do you see as the biggest challenges around transportation in Salem?**

- Frequency – best if 20 headways
- Witchcraft Heights – totally isolated
- East/West Connections – difficult (primarily because of train)
- COA- can only bring two bags when shopping – seniors should be able to reach entertainment
- Issue of seniors – 85% are aging healthy
- Willows and North Salem are not served



February 12, 2018 Transcription of note pads from public outreach meeting.

**What do you see as the biggest challenges around transportation in Salem?**

- Increased traffic in October
- Parking
- Improvement of existing services is more important than adding new vehicles
- Sidewalk maintenance and repair
- Bike paths on roads
- Fix potholes
- Canal street MBTA
- Blue Line (SSU?)
- Wait stations to protect from elements

**Do you have specific information about any of the existing services we are collecting background data on that you would like to share with us to be part of the study?**

- Taxi accessibility – not available in Salem
- Salem State bus – cut back on services – doesn't serve whole city
- COA Vans – would be beneficial to let children ride w/ adult
- Look at Metrowest/Framingham service
- How can we build upon the success of trolley service which provides accessible, affordable shuttle. Could the trolley fill gaps?

**Do you see gaps in existing services that need to be filled?**

- North Salem -> Downtown
- Bridge Street
- Castle Hill
- Night service
- Commuter rail -> Hospitals

**Are there any issues we should address and consider as we conduct the shuttle feasibility study?**

- People that don't qualify for The Ride or COA but need service
- User friendly system for customers (transit app, shuttle tracker)
- Funding – Tufts Healthcare Foundation, Blue Cross Blue Shield Foundation, Partners, federal funds, CTAA
- Affordable, on demand taxi service that is accessible
- Coordination with all providers and unused vehicles
- Volunteer services – networks

**If a shuttle service was available within the City or to destinations outside of Salem, where would you like to go?**

- Any medical hospitals/offices (Beverly, Endicott)
- Malls
- Colleges (Endicott)
- Route 1
- Stop and Shop Peabody

**What do you see as the biggest challenges around transportation in Salem? (2)**

- Not able to go to door
- Traffic during rush hour
- October traffic increase
- Need service that runs 7 days a week
- Needs to be wheelchair accessible
- Needs to be affordable
- Only half (3) of the trolleys are accessible
- Additional services should be coordinated with trolleys

**If a shuttle service was available within the City or to destinations outside of Salem, where would you like to go? (2)**

- Beaches in the summer (congestion not as bad as in October)
- Willows, Forrest River Park, Winter Island
- Hospitals in and out of town (Beverly, Union, Mass General, etc.)
- Supermarkets in and out of Salem (Market Basket, Trader Joe's)
- North Shore Mall, Liberty Mall
- New Community Life Center
- Vinnia Square (?)
- Cummings Center
- Salem State – No parking on Campus, no evening service

**What do you see as the biggest challenges around transportation in Salem? (3)**

- People who live in close proximity to the downtown don't think about having access to transit
- Parking
- Spots in museum garage are reserved for rental properties
- Concern over equity (you can only have a spot if you can afford it)
- Lyft and Uber
  - How does this work in Salem?
  - Are they reliable?
  - Can be expensive.
  - Still represent cars on the road
- Reliability and efficiency of public transportation
- Condition of sidewalks

**Are there any issues we should address and consider as we conduct the shuttle feasibility study? (2)**

- One size will not fit all
- Sidewalks and winter impact walkability
- Options have to be branded and coordinated
- Seasonal fluctuations must be considered
- Look at other examples of setting a goal or a target and take a complete approach

**Do you have specific information about any of the existing services we are collecting background data on that you would like to share with us to be part of the study? (2)**

- Good for bringing people OUT of Salem
- North Salem has no bus service
- The RIDE is challenging to use
- Limited parking
- Seasonal shuttle from high school was very successful
- MBTA is not frequent enough
- Lots of vehicle and pedestrian traffic near train station makes it difficult

**Do you see gaps in existing services that need to be filled? (2)**

- Frequency
- Cost
- Reliability
- Efficiency
- Communication – not good info easily available – all info should be in one place
- Could be a technology solution like an app but also need to make sure the information is available in other ways.
- Not everyone has access to local cable station
- Access to schedules and information

**Do you have specific information about any of the existing services we are collecting background data on that you would like to share with us to be part of the study? (3)**

- MBTA busses
  - Are under utilized (specifically 459), not many people know about them
  - Airport not easy
  - Times are not convenient (end too early)
  - Weekend lacks options to airport
  - Unreliable
  - Little familiarity w/ apps
- SSU Busses
  - Always empty
- Lex express is a good model
- Trolley not on time – takes you on a tourist tour, but you CAN get places

**Do you see gaps in existing services that need to be filled? (3)**

- Can a shuttle be an alternative for kids/transportation to school?
- High barrier to entry
  - Trolley tickets
  - How does Zagster work?
  - COA – some don't know how to use
- Lack of coordination
- Issues with frequency/predictability

**Are there any issues we should address and consider as we conduct the shuttle feasibility study? (3)**

- Shuttle incentives
- Child safety (poll parents?)
- Seasonality
- Special events
- Languages
- School coordination
- Bike accommodation
- Convenience
- Strollers/wheelchairs

**If a shuttle service were available within the city, or to destinations outside of Salem, where would you like to go?**

- Market Basket
- Willow
- Transportation Hubs
- Downtown Beverly
- Child Care Center
- North Shore Mall
- Senior Center
- Residential Neighborhoods
- Library
- City Hall
- Parks
- Special Events

COA Valentine's Day Party  
February 14<sup>th</sup> 10am

1. What services are you currently using, e.g. how did you get to the party today?
  - Most drove, a small number of people walked (they live a couple blocks from the COA), and many seniors used the COA van. Many also depended on caregivers to provide them a ride, one person used a taxi (she uses a taxi to get everywhere).
2. How do you typically get around Salem?
  - Of the people who drive or those who depend on caregivers seemed to solely use those methods. Many of these individuals said they would not use a shuttle if it were available, because they prefer to drive and/or be driven.
    - o Some noted they use the COA van or the Ride during winter months, one person said she would use a shuttle for night commuting, especially for evening social events. Others mentioned they would use a shuttle for doctor's appointments or the grocery store.
  - The Seniors who use the COA Van also use the MBTA ride, or walk, and were more open to the concept of a shuttle.
  - Several of the seniors have never heard of Uber or Lyft. A few have used them, there were mixed reviews (some loved it, others said they would not use it again).
3. What is your experience with those services (do you feel it should be improved, what do you like about it)?
  - Very happy that the COA van operates on the weekends. Of the seniors that use the vans they expressed that the week service is essential and should be maintained. They also spoke very highly of Fred, based on comments received, he seems to be one of the major contributions as to why the service has been successful.
  - The vans and the Ride have too many rules
  - Need bus options in neighborhoods
  - Not enough downtown options, that is where everything happens so should be a priority.
4. If a shuttle service were available within the City, or to destinations outside of Salem, where are some of the locations you would like to go?
  - The COA
  - Downtown (particularly for free events)
  - The Willows
  - The Mall
  - The center of town
  - The Common
  - The house of seven gables
  - Doctor's Office (Lahey was specifically mentioned once)
  - Grocery Stores
    - o market basket
    - o BJ's

- Walmart
- Recreational evening events such as the movie theater, restaurants
- Banks (no specific banks were mentioned)

5. What do you see as the biggest challenges around transportation in Salem?

- Parking and traffic were listed as challenges by most of those who drive
- pot holes (even the folks that use the COA vans talked about pot holes as an issue, they feel every bump of those vans).
- Striping was brought up as an issue, i.e. that the city is using cheap paint that disappears very quickly after they restriped, and it is hard to see at night.
- Taxi's are too expensive
- Sidewalks are uneven, challenging to use.
- A few seniors noted that they drive during the day, but they do not drive at night. One woman noted that she just doesn't go out at night and that is okay with her, others expressed interest in expanded services that would allow them to get out at night.



# Salem Intra-City Shuttle Study - Working Group Meeting Notes

## Review of Draft Report

Thursday, July 19, 2018, 4:00 p.m., City Hall Annex

**Host:** Amanda Chiancola, Staff Planner, City of Salem

**Presenters:** Michele Brooks and Nancy Doherty, TransAction Associates, Inc.

**Attendees:** Eric Burkman, MBTA; Eric Papetti, T&P Commission; Matt Wilding, PEM; Fred Norton, COA; Russell Findley, Mass in Motion; Beth Debski, Salem Partnership; Jill Thompson, Salem Chamber; Matt Blackham, Blackham Company; Jim Kearney, NIAC; Teresa Gore Arnold; Patricia Zaido, Salem for All Ages Task Force; Tom Daniel, City of Salem; Tara Gallagher, Salem State University; Andrea Leary, North Shore TMA.

- **Welcome and Introductions** – Amanda Chiancola
- **Brief Presentation and Summary of the Draft Report** – Michele Brooks
  - Introduction/Background
  - Project Tasks
  - Agenda for meeting
  - Review of Existing Services studied
  - Survey Snapshot
  - Review of Alternatives
  - Potential Funding Sources
  - Next Steps

### Discussion

- **Existing services:**

- Tara Gallagher from Salem State mentioned that she did have some data available on usage of the system from a study conducted a few years ago. She will share this following the meeting.

She also mentioned that SSU is very interested in looking further at the possibility of reducing services on the campus and participating in a city-wide initiative. If they were able to reduce service on the campus and this resulted in a savings, it may be possible to use that to assist in funding new service. SSU does not have current ridership data on their buses so it was not possible to make specific recommendations about changes to the service on campus as part of this report.

It was also noted that SSU uses coach style buses which are large and not ideally suited for the narrow roads in Salem, so it was not likely to be possible to use the existing SSU coaches elsewhere in the City. The University does own four accessible vans that are used for the student-run service. It may be possible to use these vehicles for a new service that is started in the City.

There was a time when the service that runs from the campus to the train station was open to all and not just student and employees on the campus. That is no longer the case. It is not marketed to the public.

- Fred Norton from the COA spoke about a successful evening and weekend service pilot that was conducted recently. The service was operated three nights a week (Tuesday, Wednesday until 6:00 PM and Thursday until 7:00 PM). They had just under 2,000 rides taken between September and June. Service was only available to destinations in Salem and could not be used for medical trips. It was primarily used for social/employment trips such as to grocery stores, shopping, to restaurants. The people using the service were a combination of those who are regular users of the COA services, but also new users as well. It was noted that at this time COA services are only available to a specific demographic (60+ and those with a qualified disability).
- The group discussed how CATA is currently providing non-emergency medical transportation such as Health and Human Services trips and service to the VA. They are doing this through the brokerage as the current provider of the MBTA Ride services in the region. Eric Papetti noted that if it were possible to bring the funding for this into the City it may be possible to lower the costs and provide better service than what is out there now. This is in part impacted by the current rules around the Health and Human Services trips and how the funding flows. These rules may be changing. This was determined to be a long-term challenge to be reviewed further.
- Patricia Zaido asked about the possibility of using school buses for new services. It was noted by the study authors that they are not accessible and that they would have a difficult time navigating narrow streets in Salem. In addition they are typically not air conditioned and the steps can be difficult to climb. Seats are also designed to be close together for student safety but this can make it difficult to get in and out of them.
- There was a discussion about how North Shore Elder Services had been looking at the possibility of coordinated dispatching. Some felt that they had determined that it was a complicated issue that never got off the ground.

- Alternatives

- There was discussion about Alternative 3 – Publicize the Existing SSU Demand-Response Shuttle Service. The service has limited availability and is often booked to capacity. It is a student-run service and they can sometime have difficulty with drivers and with reliability. The goal is to have three drivers every evening but there is a high rate cancellation of the service due to not having enough drivers. It also features some fixed trips and so is not all on demand. This information will be added to the report.

- Improve existing transit

- Eric Burkman from the MBTA indicated that there was more current bus ridership available than what was in the report and that he would forward it along following the meeting. There is a process underway at the MBTA to look at how to better make the bus schedules match reality and in that way improve reliability. He encouraged the City to submit something through the Better Bus Project requesting what they would like to see with regard to buses. This could potentially include asking if one of the existing services could loop through the city as opposed to just going primarily north to south.

- Fixed-route shuttle service

- There was a long discussion among the group members about the recommendations with regard to the fixed loops. Some felt that they were too long and would take too much time. There was a suggestion that instead of loops the emphasis should be on just one trip for a small group. such as a continuous loop between The Point neighborhood and the Market Basket area. The ideas being to service just one area, but serve it very well. Instead of trying to spread services out, narrow the focus.

There was also a discussion about the purpose of the study being to find a way to help alleviate the problem of social isolation among seniors and how that could best be accomplished.

The study authors noted that the loops represented the best connections among points identified in the data collected as part of the study. Additional recommendations were made based on research from best practices such as a demand response service that would be open to all. This could be an alternative to the fixed loops.

The study authors also noted that the loops suggested could be further broken down into shorter loops but that this was likely to be cost prohibitive for the City. The recommendations on the loops were made in part based on the reasonableness of potential costs of transit services to be taken on by the City.

- Demand-response shuttle service
  - This option as presented in the report was reviewed with the participants.
  
- Potential partnerships
  - The question was asked about the North Shore Medical Center (NSMC) transportation services. They currently run only a campus shuttle between the buildings and off-site parking. NSMC is interested in partnering with the City on transportation programs if possible.
  - As noted above SSU is also interested in a potential partnership
  
- Other recommendations?
  - The suggestion was made to consider a survey of the restaurants as a next step. If they are having difficulty in finding staff, they may be interested in funding a potential new service that would help them with this. Filling hospitality positions is an issue that other cities/towns are experiencing. In particular they may have an interest in an evening circulator service for restaurant employees.
  - Successful volunteer driver programs were mentioned. This can be a way to improve access to services in the city.
  - There was a discussion about the need to report ridership data to the National Transit Database (NTD) and how that ultimately would help to provide funding to the RTAs and the MBTA and not to Salem itself. It was noted that it may be possible to recoup some of that funding through the Capital Cost of Contracting Agreement process. *Note following the meeting: This reporting to the NTD would only be a requirement if the project somehow received federal funding.*
  
- Next Steps/Funding

## Transportation Survey





**Question 9 Cont.**

	5+ times/week	3-4 times/week	1-2 times/week	Few times/month	I don't use this service	I don't know about service
Private Shuttle (please describe) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (please describe) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**10. Please tell us a little bit about your current travel patterns. Where do you typically travel to for the following purposes? Check all locations that apply.**

Location	Trip Purpose							
	Work	Food Shopping	Retail Shopping	Personal Errands	Dining and Nightlife	Recreation/Social Activities	School/Education	Medical Services
<b>Locations within Salem:</b>								
Bridge Street Neck	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Castle Hill/Jefferson Avenue	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Derby Street Neighborhood	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Downtown	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Gallows Hill	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Highland Avenue/Route 7	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
McIntire District	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
North Salem	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The Point	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Salem Common	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Salem Willows	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Locations outside of Salem:</b>								
Downtown Peabody	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Downtown Beverly	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Northshore Mall/Route 114	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Vinnin Square	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Liberty Tree Mall & Vicinity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Marblehead	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (describe) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**11. If a shuttle service were available within the City, or to destinations outside of Salem, where are some places you would like to go?**

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**12. Are there any issues we should address and consider as we conduct the shuttle feasibility study?**

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**13. If a new commuter rail station was added in South Salem (near Canal Street and Ocean Avenue with a pedestrian connection to Jefferson Avenue), would you use it?**

Yes     No

**14. Why do you choose to, or choose not to use, transportation services other than a car?**

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**Thank you for completing the survey!**



# Transportation Survey Results



# 2018 - Salem Shuttle Study - Survey Response - Includes new and old Question 14 Responses

Please select your language/ Por Favor seleccione su idioma:

		Response percent	Response total
English		<b>99.83%</b>	<b><u>592</u></b>
Spanish		<b>0.17%</b>	<b><u>1</u></b>

Statistics based on 593 respondents;

What neighborhood do you live in? (please choose one)

		Response percent	Response total
Bridge Street Neck		<b>8.94%</b>	<b><u>53</u></b>
Castle Hill		<b>2.02%</b>	<b><u>12</u></b>
Derby Street Neighborhood		<b>12.14%</b>	<b><u>72</u></b>
Downtown Salem		<b>8.6%</b>	<b><u>51</u></b>
Gallows Hill		<b>1.86%</b>	<b><u>11</u></b>
Greater Endicott Street		<b>2.36%</b>	<b><u>14</u></b>
Highland Avenue		<b>6.75%</b>	<b><u>40</u></b>
McIntire Historic District		<b>7.08%</b>	<b><u>42</u></b>
North Salem		<b>10.79%</b>	<b><u>64</u></b>
The Point		<b>3.2%</b>	<b><u>19</u></b>
Salem Common		<b>9.61%</b>	<b><u>57</u></b>
Salem Willows		<b>3.04%</b>	<b><u>18</u></b>
South Salem		<b>15.35%</b>	<b><u>91</u></b>
Witchcraft Heights		<b>2.36%</b>	<b><u>14</u></b>
Other (please specify)		<b>5.9%</b>	<b><u>35</u></b>




Statistics based on 593 respondents;

**Do you have access to a private vehicle?**

		Response percent	Response total
Yes		<b>77.89%</b>	<b><u>458</u></b>
No		<b>13.44%</b>	<b><u>79</u></b>
Sometimes		<b>8.67%</b>	<b><u>51</u></b>

Statistics based on **588** respondents;





**Are you currently a student?**

		Response percent	Response total
Yes, I go to school full-time		<b>3.37%</b>	<b><u>20</u></b>
Yes, I go to school part-time		<b>2.36%</b>	<b><u>14</u></b>
No, I am not a student		<b>94.28%</b>	<b><u>560</u></b>

Statistics based on **594** respondents;

Where do you go to school?	Responses
Salem State	23
Gordon College	2
Clark School	1
North Shore Community College	3
Salem High School	3
Umass Boston	1
Boston College	1

**Are you currently employed?**

		Response percent	Response total
Yes, I work full-time		<b>51.52%</b>	<b><u>306</u></b>
Yes, I work part-time		<b>13.81%</b>	<b><u>82</u></b>
No, I am retired		<b>24.75%</b>	<b><u>147</u></b>
No, I am not currently employed		<b>9.93%</b>	<b><u>59</u></b>

Statistics based on **594** respondents;

**Where do you work?**



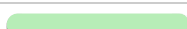














Work Place	Responses	Work Place	Responses
Salem	172	Medford	1
Boston	79	Canton	1
Beverly	26	Billerica	1
Cambridge	17	Georgetown	1
Peabody	15	Haverhill	1
Danvers	15	Lawrence	1
Lynn	14	Lexington	1
Marblehead	10	Malden	1
Bedford	3	Manchester	1
Lowell	3	Mattapan	1
Reading	3	Methuen	1
Chelsea	2	Nashua	1
Andover	2	Newton	1
Hamilton	2	Worcester	1
Hampton	2	Woburn	1
Ipswich	2	Weston	1
Wellesley	2	Burlington	1
Somerville	2	Waltham	1
Swampscott	2		
Topsfield	2		

**Do you mainly work from home?**

		Response percent	Response total
Yes		<b>15.46%</b>	<b><u>60</u></b>
No		<b>84.54%</b>	<b><u>328</u></b>

Statistics based on **388** respondents;

**Which transportation option or combination of options, do you typically use to get wherever you need to go (you may select more than one option)?**

		Response percent	Response total
Personal Car		<b>79.49%</b>	<b><u>469</u></b>
MBTA Commuter Rail (Rockport/Newburyport)		<b>40.85%</b>	<b><u>241</u></b>
MBTA Bus		<b>15.93%</b>	<b><u>94</u></b>
Walk		<b>60.34%</b>	<b><u>356</u></b>
Salem State Shuttle		<b>2.03%</b>	<b><u>12</u></b>
Salem Public Schools Bus Service		<b>0.51%</b>	<b><u>3</u></b>
The Ride (MBTA)		<b>4.92%</b>	<b><u>29</u></b>
Salem Ferry		<b>19.66%</b>	<b><u>116</u></b>
Bicycle (your own bicycle)		<b>15.93%</b>	<b><u>94</u></b>
Salem/Zagster Bike Share		<b>1.86%</b>	<b><u>11</u></b>
On Demand Services (e.g. Lyft/Uber)		<b>20%</b>	<b><u>118</u></b>
ZipCar		<b>2.2%</b>	<b><u>13</u></b>
Private Shuttle		<b>2.71%</b>	<b><u>16</u></b>
Carpool		<b>5.59%</b>	<b><u>33</u></b>
Taxi		<b>13.73%</b>	<b><u>81</u></b>
Telecommute/Work from home		<b>8.31%</b>	<b><u>49</u></b>
Other (please specify)		<b>8.31%</b>	<b><u>49</u></b>

**If you selected Private Shuttle, please provide details about the service.**

(21 total)

#	Responses
<b>26</b>	The Ride Test Pilot subsidizes 10 RIDES per month. I pay the first \$2.00 then they pay up to \$12.00 PER RIDE and I pay the difference.
<b>30</b>	Take private car service to airport. Very expensive but cannot climb into buses, vans very well.
<b>32</b>	Salem Senior Center van Cost is minimal or even free ,but drs appointments and errands require certain days and times.
<b>63</b>	I use this service for trips too and from Logan Airport
<b>104</b>	Just when I go to Logan airport for over 3 days
<b>109</b>	North Shore Shuttle to airport
<b>114</b>	I work at the Dana Farber Cancer Institute, and they have a shuttle that picks up at North Station and brings me to work
<b>137</b>	Airport
<b>156</b>	My dad!
<b>157</b>	I sometimes use Northshore shuttle to get to Logan Airport.
<b>180</b>	Stop in north Salem willing to walk a distance to get to it.
<b>189</b>	Uber
<b>198</b>	North Shore Shuttle
<b>209</b>	North Shore Shuttle, usually to the airport
<b>213</b>	N/A
<b>363</b>	occasional UBER
<b>367</b>	We need Jefferson avenue access, Lafayette street to Marblehead.
<b>414</b>	I had to take a private shuttle once 10 years ago to the airport for work trip. It was the be driven xompany out of revere. Nice door to door service
<b>435</b>	to and from airport
<b>438</b>	BDriven shuttle only to or from the airport
<b>524</b>	Boston carriage

(21 total)

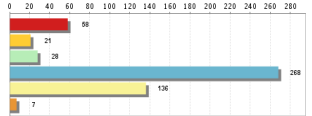
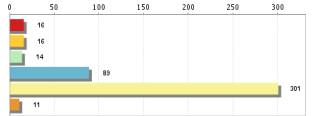
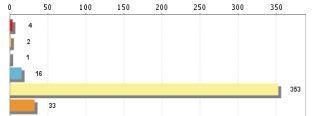
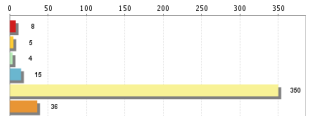
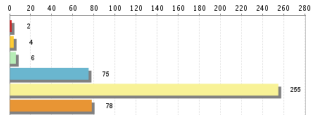
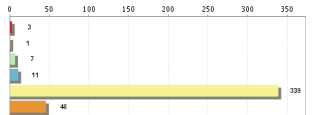
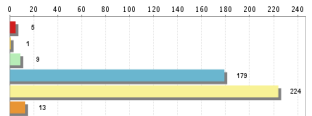
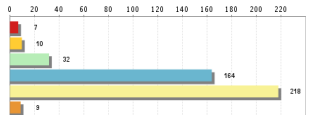
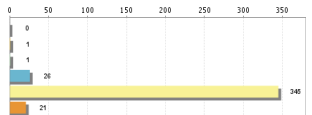
**What are your biggest challenges with respect to available transportation services in Salem listed in question 9? (select all that apply)**

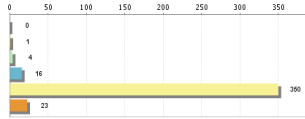

		Response percent	Response total
No service available near my home		<b>17.91%</b>	<b><u>96</u></b>
Services don't go where I want to go		<b>39.55%</b>	<b><u>212</u></b>
Services don't operate (not running) when I want or need to travel		<b>33.02%</b>	<b><u>177</u></b>
Service frequency is not sufficient/convenient		<b>46.27%</b>	<b><u>248</u></b>
Services near me aren't easy for me to get to		<b>9.89%</b>	<b><u>53</u></b>
Cost of services		<b>25.93%</b>	<b><u>139</u></b>
I don't know about most of the transportation services available to me		<b>24.44%</b>	<b><u>131</u></b>
Other (please provide more detail)		<b>12.69%</b>	<b><u>68</u></b>

Statistics based on **536** respondents;



How often do you currently use any of the following local transportation services? (select all that apply and the frequency that most accurately reflects your usage)

	5+ times/week ■	3-4 times/week ■	1-2 times/week ■	Few times/month ■	I do not use this service ■	I did not know about this service ■		Response total
MBTA Commuter Rail (Rockport/Newburyport)	11.2% (58)	4.05% (21)	5.41% (28)	51.74% (268)	26.26% (136)	1.35% (7)		<b>518</b>
MBTA Bus	3.58% (16)	3.58% (16)	3.13% (14)	19.91% (89)	67.34% (301)	2.46% (11)		<b>447</b>
The Ride (MBTA)	0.98% (4)	0.49% (2)	0.24% (1)	3.91% (16)	86.31% (353)	8.07% (33)		<b>409</b>
Salem Council on Aging Van	1.91% (8)	1.2% (5)	0.96% (4)	3.59% (15)	83.73% (350)	8.61% (36)		<b>418</b>
Seasonal Trolley (free to residents)	0.48% (2)	0.95% (4)	1.43% (6)	17.86% (75)	60.71% (255)	18.57% (78)		<b>420</b>
Salem State Shuttle	0.74% (3)	0.25% (1)	1.72% (7)	2.7% (11)	83.29% (339)	11.3% (46)		<b>407</b>
Salem Ferry	1.16% (5)	0.23% (1)	2.09% (9)	41.53% (179)	51.97% (224)	3.02% (13)		<b>431</b>
On Demand Services (e.g. Lyft/Uber)	1.59% (7)	2.27% (10)	7.27% (32)	37.27% (164)	49.55% (218)	2.05% (9)		<b>440</b>
ZipCar	0% (0)	0.25% (1)	0.25% (1)	6.6% (26)	87.56% (345)	5.33% (21)		<b>394</b>

	5+ times/week ■	3-4 times/week ■	1-2 times/week ■	Few times/month ■	I do not use this service ■	I did not know about this service ■		Response total
Zagster Bike Share	0% (0)	0.25% (1)	1.02% (4)	4.06% (16)	88.83% (350)	5.84% (23)		<b>394</b>
Private Shuttle	0.26% (1)	0.51% (2)	0% (0)	3.34% (13)	84.06% (327)	11.83% (46)		<b>389</b>

Statistics based on **566** respondents;

**If you use another source of transportation, please tell us what source of transportation you use and provide some more details, explain the frequency of use according to the scale in question 12.**

(104 total)

#	Responses
16	just drive myself
20	I will be retiring soon and will likely try to use as many public transportation services as reasonable in anticipation of going to a one car household.
21	Vision is impaired in one eye and I am 81 years old awaiting surgery for the other eye - and might need transportation to medical appointments and shopping all in Salem - need to know what services are available to me if I can no longer drive.
24	Ask friends. 2 x week
26	I WALK I shop locally with my "wheeled cart" I am senior, legally blind-low vision, can't afford to pay for a lot of rides. I weigh out where I need to go, how I feel that day, and try to manage myself. Rents in Salem have doubled. I can't stretch a fixed income far enough, so extra money does not exist. We have a beautiful walking city. I would love to get around more.
28	Family every couple of months
32	I have only lived in Salem for a few months so I don't know a lot of people here yet. I'm walking mostly but snow, icy sidewalks, trips to Drs. That aren't in walking distance, grocery stores, I take the senior van. Great for what it is but it definitely has limitations.
33	Currently I am able to drive everywhere. If I were not able to drive due to health would like to have transportation service that could take me to medical care and escort me to and from. Would pay accordingly. This is more than Uber or Lyft.
41	Salem Taxi, as needed, maybe once every few months.
47	Rides from co workers
61	Use ferry and trolley just once or twice a season.
65	I use my own car to Commute to work everyday b
83	I use. Private car to commute 4 days per week, 40 weeks per year. Other than that I walk or ride my bike to shop, go to the library, etc. this is why I moved here- to walk everywhere when I'm not at work.
91	Question 12 should have a column between "few times/month" and "I do not use this service". For example I take the trolley and the ferry once a year. Does not fit in one of these categories.
95	Na
96	Please note that frequency responses for answers in #12 are more accurately few times per YEAR rather than per month. I usually drive or walk.
106	I tend to walk if I am going downtown because of the lack of parking.
113	Private car 5+ times a week
115	walk, personal car
120	I chose few times / month for the Trolley and Ferry but I use them a few times per year. You should add that option to the survey.
123	I also use the T to get to work once I get to Boston on the Commuter Rail, sometimes the subway, sometimes the Silver line--5 or more times per week.
126	in the spring and summer I ride my scooter but no parking for scooters/motorcycles

<b>128</b>	I must walk a lot to get around Salem. This is difficult in the Winter
<b>137</b>	Friend
<b>138</b>	I walk to downtown salem several times a week, unless the uncleared sidewalks prevent it in winter. Sometimes I take the MBTA bus or train from downtown. i use my personal car to drive to Marblehead and/or the Highland Ave mall several times each week, and to the danvers/Peabody malls every couple of weeks.
<b>140</b>	Walking and Biking, 1-2 times a week.
<b>146</b>	How can I get to the blue line?
<b>147</b>	I usually walk; however once a week I use my car to get groceries
<b>150</b>	Uber from time to time.
<b>155</b>	I do use the T from Wonderland
<b>165</b>	Personal car- dally
<b>175</b>	The T from Revere a few tones per month.
<b>182</b>	Personal car/walk/bike. Would love to use private transit but cannot justify the cost when I already pay for my car, which I need for work.
<b>183</b>	Commuter rail a 2 -10 times per year; Bike 2 per week; walk 5 per week; uber/lyft 5 per year; Ferry 1-2 per year
<b>188</b>	Family car (2 adults sharing)
<b>190</b>	I walk 5+ times/week
<b>192</b>	I use my private car for trips to the airport and Wonderland, and also to go shopping out on Highland Avenue or Vinnin Square every week. I generally walk in town because in the last 2-3 years getting across town takes too long. I love having access to the ferry and take it two or three times per season to go into Boston. I would very much like a shuttle that went to Target/Market Basket and Staples/Whole Foods over in Vinnin Square. Traffic in Salem has become a nightmare and, if I don't anticipate carrying a lot of grocery bags, a shuttle service would be great.
<b>201</b>	i'd use the seasonal trolley if i could just so my ma drivers license instead of walking downtown to get a ticket.
<b>203</b>	Bicycle-daily
<b>212</b>	Taxi to airport.
<b>213</b>	Private car
<b>216</b>	I use the bus when my car is having mechanical work done (rarely), and it is the most convenient option for getting to my office. I would like to use the commuter rail, especially in snowy weather, but there is no stop close enough to my office at the Cummings Center; however, I use it often to get to Boston (and prefer it to driving). I use Uber/Lyft to get across town in poor weather or late at night. I use the Salem Ferry as often as my preferred choice to get to Boston.
<b>230</b>	I commute daily with my personal vehicle. Luckily, I have a driveway and do not have to find a parking spot on the street when I arrive home in the evening. Sufficient resident parking is an issue. I live close enough to the downtown district (Derby Street/Common neighborhood) to be able to walk easily. If ever I have to drive into the downtown area, parking can be hard to find. In the inclement weather (snow/rain) or when I have a large amount of bags, it would be nice to have a shuttle option so I wouldn't have to walk. Having a shuttle service to areas of Salem outside of the downtown that are too far to walk to would be helpful so driving wouldn't be necessary (ie Canal Street, Highland Ave, or North Salem). I don't dare ride a bicycle in this city.
<b>238</b>	Own bicycle used for travels in Salem both pleasure and running errands.
<b>240</b>	Mostly I drive everyday, but I want to drive less. I rarely go out at night anymore because I don't like to drive at night. I miss stuff I want to attend.
<b>241</b>	During the season in which it is available, I use the Salem Water Taxi/Shuttle from the Blaney Street dock to get around town.
<b>249</b>	Friends sometimes give us rides.

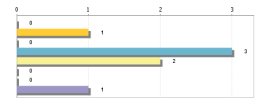
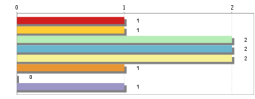
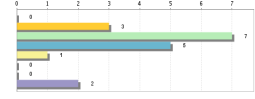
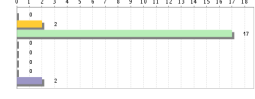
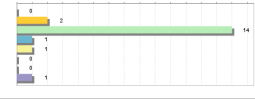
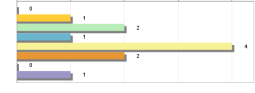
<b>251</b>	I walk around Salem a lot.
<b>252</b>	I drive my own car 2-3 times a week.
<b>254</b>	I use the commuter rail, the seasonal trolley, the salem ferry, the bike share, and the North Shore shuttle to the airport occasionally but less than once a month.
<b>265</b>	Either use my personal car or walk
<b>266</b>	USE A CAB AS NEEDED A FEW TIMES A MONTH...RELY ON FAMILY AND FRIENDS MOST OF TIME
<b>267</b>	I bicycle several times a week during the summer
<b>271</b>	My own vehicle. Daily.
<b>272</b>	Usually get dropped off or park near the Salem Common. Around Halloween I did use the Shuttle and the Trolley did help transport me to Salem.
<b>284</b>	My own car frequently all times of day and night.
<b>288</b>	i use the mbta commuter rail a few times a year
<b>289</b>	Car
<b>293</b>	Occasional taxi. Airport shuttle from Peabody Logan Express on Rt 1.
<b>294</b>	Private car
<b>297</b>	Just my personal vehicle or with a friend
<b>302</b>	I do use some of the above, but just a few times a year....commuter rail, salem ferry
<b>306</b>	Currently working in Salem, but rode commuter rail to Boston daily for many years.
<b>309</b>	Private car
<b>320</b>	During the summer I use my bike everyday when it not raining or too windy. I have a car, so I use that if I need to leave town, or parking is available.
<b>321</b>	Ubee
<b>330</b>	friends help me with lifts to doctor's appointments
<b>331</b>	Walk
<b>340</b>	I typically drive my own car into downtown because the bikes are too far away and the shuttle/trolley doesn't come out to this area. My greatest challenge is parking. Finding a parking space close to where I want to shop, eat, walk.
<b>343</b>	I walk whenever I need to travel less than a mile.
<b>347</b>	Walk (in-town) 5+ times/week
<b>348</b>	I use the MBTA services a few times per year, but not quite every month.
<b>349</b>	When going to airport, use North Shore Shuttle or take taxi
<b>353</b>	Personal car or walk
<b>354</b>	Taxi
<b>357</b>	I use my bike and my Vespa scooter when I am going around town (weather permitting)
<b>371</b>	Should have "Few times a year" option, which would be train and On Demand Svcs for me.
<b>375</b>	Once a week , a home health aide, drives me around on errands.

<b>387</b>	I use my car mostly. I can't walk very far w/o assistance, my car gets me close to where I need to go w/o too much walking. I use handicap parking whenever available. I would like to get about around downtown without using my car. I will be getting a motorized wheelchair soon and that will help a lot.
<b>414</b>	I walk to work as much as possible. Sometimes i need to drive based on errands appointment during the day.occasionally during inclement weather a xo worker will give me a ride
<b>416</b>	Drive daily, love near work but that walk is dangerous and unpleasant.
<b>422</b>	Private vehicle from Salem to Wonderland MBTA Station.
<b>432</b>	Private car -- usually daily
<b>433</b>	Taxi and friends @ 4 times a week
<b>438</b>	shuttle only to airport for infrequent trips. MBTA subway to Boston once a month after driving to wonderland
<b>441</b>	I walk almost everywhere and when I need to go out of town for groceries or other shopping, I drive my car.
<b>452</b>	I have a car
<b>474</b>	My husband and I currently survive on gift certificates for Uber. The Ride is awful. The Council on Aging shuttle is great but only within their limited offerings. But they are great.
<b>481</b>	I generally walk/bike in warmer months
<b>489</b>	Private car/bike-daily
<b>508</b>	Walk,
<b>520</b>	I use MRTA it's a ride service provided by Mass health. I use it at least once a week for a standing appointment and several other times a month for other health appointments.
<b>526</b>	I mostly drive my car because I have kids in elementary school, the walk to the train is a bit too far for them and we have to drive to the ferry when we use it. The seasonal trolley can not be used randomly, you need to choose a day which does not allow for any spontaneity and you need to go downtown to arrange for your day.
<b>530</b>	I use Hubway bike share regularly as part of my commute in Boston/Cambridge.
<b>534</b>	Personal car, 5+ times per week
<b>538</b>	Walk
<b>543</b>	I take my own car when I'm healthy and I can get parking.
<b>553</b>	personal car 3-4 times/week.
<b>554</b>	My daughter and Granddaughter drive me.
<b>555</b>	Walk - 5+ times a week.
<b>559</b>	Taxi a few times a month.
<b>560</b>	Ride from friends or family.
<b>582</b>	Blue Line
<b>586</b>	Walk 5+ times/week.

(104 total)

Please tell us a little bit about your current travel patterns. Where do you typically travel to for the following purposes? Check all locations that apply.

	Work ■	Food Shopping ■	Retail Shopping (e.g. clothes, shoes, gifts, etc.) ■	Personal errands (banking, haircut, library, etc.) ■	Dining and Nightlife ■	Recreation/Social Activities ■	School/Education ■	Medical Services ■		Response total
Bridge Street Neck	16.67% (1)	0% (0)	16.67% (1)	50% (3)	16.67% (1)	0% (0)	0% (0)	0% (0)		6
Castle Hill/Jefferson Avenue	20% (1)	20% (1)	0% (0)	40% (2)	20% (1)	0% (0)	0% (0)	0% (0)		5
Derby Street Neighborhood	0% (0)	20% (2)	6.67% (1)	13.33% (2)	46.67% (7)	13.33% (2)	0% (0)	0% (0)		15
Downtown Salem	4% (1)	8% (2)	4% (1)	28% (7)	36% (9)	16% (4)	0% (0)	4% (1)		25
Gallows Hill	0% (0)	50% (2)	0% (0)	25% (1)	0% (0)	0% (0)	0% (0)	25% (1)		4
Highland Avenue/Rte 107	0% (0)	60.87% (14)	8.7% (2)	4.35% (1)	0% (0)	0% (0)	0% (0)	26.09% (6)		23
McIntire District	0% (0)	0% (0)	0% (0)	33.33% (1)	0% (0)	66.67% (2)	0% (0)	0% (0)		3
North Salem	0% (0)	0% (0)	0% (0)	25% (1)	25% (1)	0% (0)	25% (1)	25% (1)		4
The Point	0% (0)	0% (0)	25% (1)	25% (1)	0% (0)	25% (1)	0% (0)	25% (1)		4
Salem Commons	0% (0)	0% (0)	10% (1)	0% (0)	10% (1)	80% (8)	0% (0)	0% (0)		10
Salem Willows	0% (0)	12.5% (2)	0% (0)	0% (0)	0% (0)	87.5% (14)	0% (0)	0% (0)		16

	Work ■	Food Shopping ■	Retail Shopping (e.g. clothes, shoes, gifts, etc.) ■	Personal errands (banking, haircut, library, etc.) ■	Dining and Nightlife ■	Recreation/Social Activities ■	School/Education ■	Medical Services ■		Response total
Downtown Peabody	0% (0)	14.29% (1)	0% (0)	42.86% (3)	28.57% (2)	0% (0)	0% (0)	14.29% (1)		<b>7</b>
Downtown Beverly	10% (1)	10% (1)	20% (2)	20% (2)	20% (2)	10% (1)	0% (0)	10% (1)		<b>10</b>
Vinnin Square	0% (0)	16.67% (3)	38.89% (7)	27.78% (5)	5.56% (1)	0% (0)	0% (0)	11.11% (2)		<b>18</b>
Northshore Mall/ Rte 114	0% (0)	9.52% (2)	80.95% (17)	0% (0)	0% (0)	0% (0)	0% (0)	9.52% (2)		<b>21</b>
Liberty Tree Mall and Vicinity	0% (0)	10.53% (2)	73.68% (14)	5.26% (1)	5.26% (1)	0% (0)	0% (0)	5.26% (1)		<b>19</b>
Marblehead	0% (0)	9.09% (1)	18.18% (2)	9.09% (1)	36.36% (4)	18.18% (2)	0% (0)	9.09% (1)		<b>11</b>

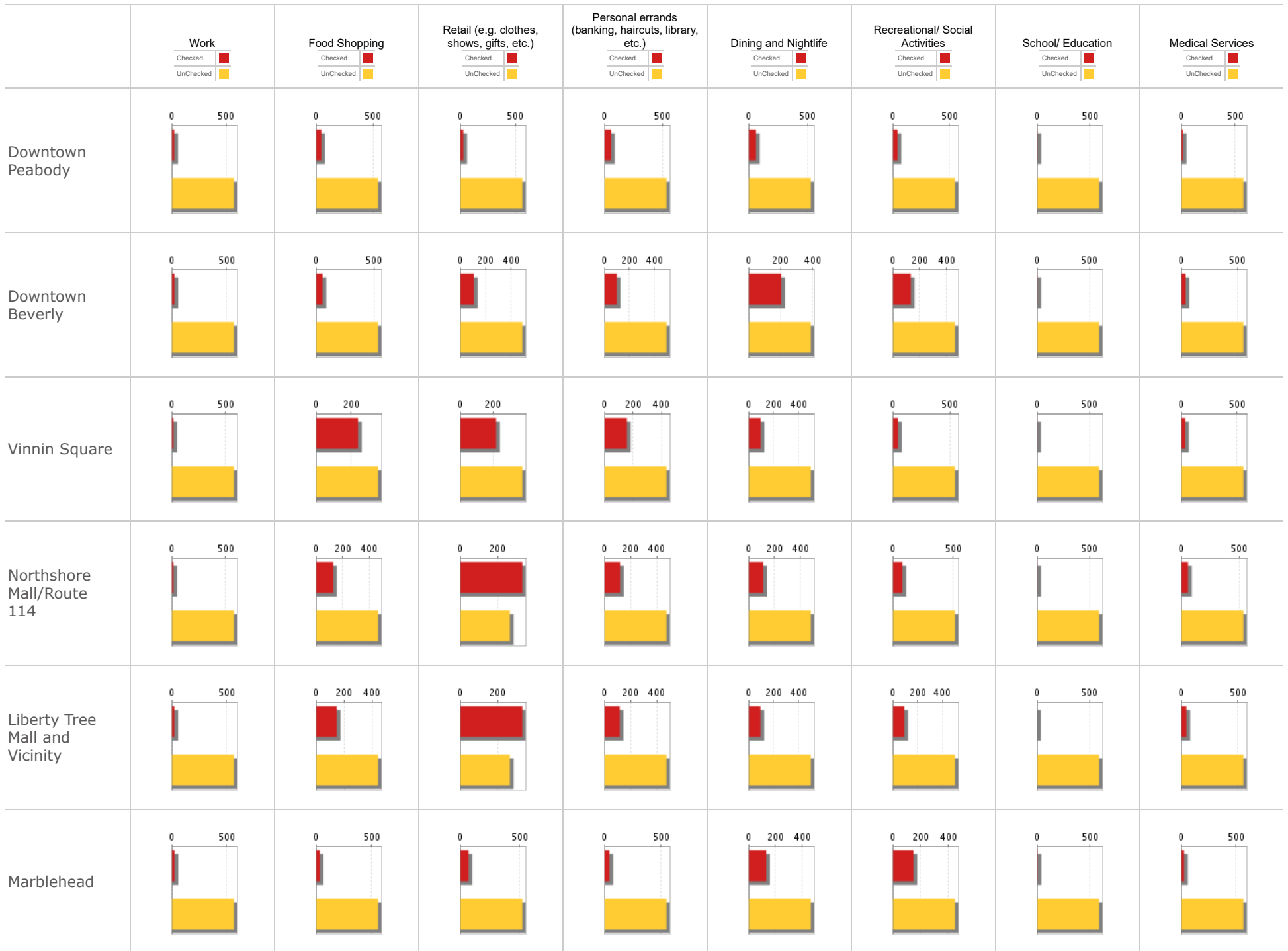
Statistics based on 32 respondents;



Please tell us a little bit about your current travel patterns. Where do you typically travel to for the following purposes? Check all locations that apply.







**Do you travel to other places? Please describe where and for what purposes.**

(228 total)

#	Responses
4	Salem Hospital for tests; Highland Dental; Market Basket on Highland;North Shore Physicians Group on Highland;
5	Newburyport medical, food, shopping.
7	into Boston for recreational/social activities into Summerville for recreational/social activities
8	Boston. Visit friends, theater, some shopping
9	I walk to all local places: bank, haircut, restaurants
12	Boston - medical services
15	This chart is awful. We need to go to the Y to exercise. We go to medical appointments all over because the system is so spread out. We food shop. We enjoy many parts of Salem that we can't get to. This chart doesn't cover lots of locations and doesn't allow for multiple reasons to visit. Is Vinin Sq Swampscott - I guess so. I could have designed a better chart.
16	Danvers for medical
19	Tried to put Downtown Salem for multiple sections and this program would not allow it. In addition to dining I also use downtown for personal errands, retail shopping, some food shopping and social activities.
21	Medical Services and shopping are all within a 3 mile radius of Highland Plaza
26	Boston for Medical Apts.
28	Boston shopping and recreation
29	I frequently go to/from the MBTA station, which (I assume) is part of what you call downtown Salem? Also, the previous question only allows you to select one activity per neighborhood, which I don't think is the way you intended it to work (at least, it's not how the instructions imply it should work).
32	I go to the "wharf area "of Salem. I'm not sure if it has another name since I don't know many neighborhood names. I want to be able to travel all over Salem and the surrounding Towns with some ease. I've been staying away from highly trafficked areas. My dr is moving to Danvers and that has me worried. Sometimes directions confuse me.
33	Lynnfield Market Street, Wegmans Burlington
34	To revere subway Logan airport
35	Boston - medical
37	Lynn for work
40	Union Hospital, Lynn for medical appointments.
41	To Cambridge for work. To other towns that can be reached via Commuter Rail on occasion (Beverly, Gloucester, Rockport, Ipswich, Newburyport, Manchester) for recreation. To Lynn and Peabody to see family on occasion.
45	Danvers essex tech
46	Swampscott points north commuter rail boston
47	Danvers

<b>48</b>	Travel to Boston, Cambridge for medical appointments and cultural life. Also travel to Swampscott to see family and Beverly for errands.
<b>50</b>	Lafayette street near the university for personal errands
<b>51</b>	Danvers Market Basket
<b>53</b>	Lafayette Street is home and school.
<b>54</b>	Beverly Hospital for pediatrician, Beverly Sterling YMCA for kid's swim lessons and gym.
<b>55</b>	Rockport and Boston for family and friends
<b>56</b>	Downtown Danvers for medical Downtown Lynn for work and dining
<b>58</b>	South Salem for school/education Danvers for school/education Cummings Center in Beverly for medical services
<b>60</b>	For shopping, dining & cultural reasons
<b>61</b>	Often attend evening lectures / concerts in Downtown, McIntire and Derby St areas, but also in Peabody, Danvers and Marblehead. I walk on Winter Island a lot.
<b>63</b>	Medical services are in Boston
<b>64</b>	Danvers, MGH Cancer Center
<b>67</b>	Work/Grove St
<b>68</b>	Hamilton and Topsfield to take my child to soccer practice 3-5 times a week Essex tech
<b>69</b>	Boston for work and social but commuter rail is so expensive and bus takes too long
<b>70</b>	Boston, MA and Medford, MA for work
<b>72</b>	Canal St.: shopping
<b>73</b>	Boston....culture and recreation
<b>77</b>	Danvers- Market Basket, Target (easier to get to Danvers from Bridge St Neck than to go to Highland Ave)
<b>80</b>	Danvers work
<b>81</b>	Airport
<b>83</b>	Boston, Cambridge, Arlington. Wakefield to friends and arts occasionally. Beverly - family and haircuts. Swampscott- family
<b>85</b>	I work at salem state. I sometimes eat lunch in that area.
<b>89</b>	I work in Peabody and do most of my personal errands in that area during lunch or on my way home. I live near the Kernwood Bridge and do most of my weekend errands in Beverly. I try not to travel through Salem because of the traffic. If I have to, I avoid going through the downtown area and will take the perimeter routes instead.
<b>93</b>	Boston, North Shore, Maine All for social activities
<b>95</b>	Logan
<b>96</b>	Marblehead for church and church activities. Route 1 corridor for shopping. - Costco, Northeast Nursery, etc. Available transportation out there and on 114 corridor would be helpful for people seeking WORK who can't drive.
<b>97</b>	Winter Island for the beach and parties,
<b>105</b>	Boston-work, shopping
<b>106</b>	Collins Cove neighborhood to visit friends and take my cat to the vet.
<b>107</b>	SSU for work

<b>110</b>	Boston-recreational, work. Gloucester-work, recreational
<b>112</b>	lynn union st doctors
<b>113</b>	Burlington Mall and surrounding area for retail and food (wegmans) shopping from time to time
<b>115</b>	N. Andover for social group Airport to visit family, vacation travel No early or late transportation Weekend very limited. Boston for museums, entertainment. Hampered by inability to have transportation to return to Salem late in evening.
<b>117</b>	Downtown Lynn (Rte 1A) for work, North Shore Community College, and commuter rail.
<b>120</b>	Canal St. for food shopping. Is this considered Jefferson Ave neighborhood?
<b>121</b>	Forest River Park (Recreation/social, exercise), Palmer Cove (Dining/nightlife, Recreation/social), SPACE, aka the Salem dog park (Recreation, pets), Winter Island (Recreation/Social, Dining ie. cookout, exercise), Ferry Landing (Recreation/social), Dining/Nightlife), Salem State (Special events), Need to add new category for Downtown Salem.. "city services, govt, public meetings"
<b>123</b>	Boston, for work and food shopping; it's less trouble to go to a grocery store in Boston (Star, Whole Foods, Trader Joe's) and bring purchases home on the Commuter Rail. Rockport and Newburyport, for recreation sometimes.
<b>127</b>	Throughout MA for work and social.
<b>128</b>	I take the commuter rail to Boston and to Newburyport to visit family and friends but the walk to the train is a mile from the corner of Webb and Derby.
<b>129</b>	North Shore Community College in Danvers - meetings and school Salem State - meetings and school
<b>131</b>	Northshore mall Danvers market basket target in Salem Liberty tree mall
<b>133</b>	Danvers...to visit family
<b>135</b>	Lynn, MA for work
<b>138</b>	Logan Airport is absurdly difficult to reach by public transit. The 450 bus whizzes right by on weekdays, and only goes to Revere on weekends. The train makes no stops that easily connect to Logan. The 459 bus does go to the airport (on an infrequent schedule), but it makes many many stops en route, and it offers no return trips to Salem after 740 pm. The 450 should OBVIOUSLY stop at Logan on weekdays, and the 459 should continue to offer buses from Boston into the evening. Wonderland dog track is very close to both the Blue Line and the Newburyport/Rockport train line, as well as the bus routes. It should become an intermodal stop with moving walkways between the various lines and retail/residential development to offset the cost.
<b>139</b>	Topsfield for work, Boston to visit friends, North Reading to visit my parents, various local hiking and walking places in the area, Salem State where I adjunct teach one class in the fall
<b>140</b>	Boston, work related. boston recreation. I travel to Beverly to get car fixed.
<b>144</b>	Work: Salem State University.
<b>146</b>	Blue line to Boston.
<b>148</b>	Logan airport to travel and rte 128 station to get Amtrak to nyc
<b>150</b>	I travel into Boston, Lynn, Swampscott and other destinations.
<b>152</b>	Downtown Danvers--errands, retail, dining
<b>153</b>	Downtown Danvers for dining; Beverly for Lahey (not downtown Beverly though); Danvers for dentist
<b>154</b>	Boston meetings and protests
<b>157</b>	Logan airport.
<b>159</b>	Somerville MA-work

<b>162</b>	Cummings Center, Beverly Hospital, downtown Danvers
<b>164</b>	Yappy pups off canal st - daily from my home in North Salem to drop my dog off so I can then drive back to the commuter rail and go to work.
<b>166</b>	Lynn - fabric store, restaurants. Danvers and Middleton for retail stores.
<b>168</b>	Peabody Sr. Center - volunteer
<b>170</b>	Boston for recreation
<b>175</b>	I travel all over the Norhshore for work as I do home visiting for disabled children.
<b>176</b>	Bridge St/Cummings center for medical - not sure if that's included in Beverly center
<b>187</b>	Endicott College (two miles from Downtown Beverly)- Work Boston - Retail/Dining & Nightlife/Recreational/Social Activities Everywhere else that is not Salem/Beverly/Peabody/Danvers - Food Shopping/Retail/Personal Errands/Dining & Nightlife/Recreational & Social Activities
<b>188</b>	McGath Field in Salem, Soccer Etc in Beverly, Forest River Park / Pioneer Village. Kids sports practice, work and recreation, Saltonstall School for kid pick ups on bad weather days. Trader Joe's, Savers and Market Basket in Danvers for personal shopping and shopping for work.
<b>192</b>	North End of Boston, dining and cultural activities. Gloucester, dining Rockport, dining and cultural activities Beverly, dining and Cabot Theatre
<b>196</b>	Medical center
<b>197</b>	volenteering
<b>199</b>	Winter Island - recreation, Danvers- orthodontist, Cummings Center - medical, Marblehead Y - recreation
<b>201</b>	my primary care doc is in boston
<b>203</b>	Boston, infrequently-entertainment, museums, church.
<b>208</b>	Boston - medical, recreational, fun Assembly Square - recreational, fun
<b>209</b>	Canal st. Food shopping
<b>212</b>	Portsmouth shopping, restaurants.
<b>213</b>	Out of State, Ikea, Essex
<b>214</b>	Salem State University/South Salem- Work and Recreational/Social Activities
<b>216</b>	Boston for dining, social, and occasionally work. Saugus for retail, errands, dining, and social. Lynnfield for retail and dining. North Beverly for the gym.
<b>223</b>	Swampscott
<b>225</b>	Beverly hospital campus for several kinds of medical services
<b>227</b>	I travel from North Salem to SSU 5 days/week.
<b>231</b>	Beverly Stop&Shop for food shopping. Peabody for gas. MBTA Commuter rail to work.
<b>234</b>	Daily commute to and from Boston
<b>239</b>	I would love to see Olde Salem Greens as part of a regular shuttle service.
<b>240</b>	Salem State University (work)
<b>241</b>	My son attends school in West Peabody. I occasionally travel to Lynn for various reasons.
<b>243</b>	drive all over Essex County as a Realtor
<b>246</b>	Swampscott for Whole Foods
<b>247</b>	I travel to towns that are located off RT. 128/ I 95 For recreation and dining and medical services.

<b>252</b>	Sightseeing: seaside, museums, galleries, historic sites.
<b>254</b>	To Cambridge/Somerville area for medical appointments, dining and nightlife. To Lexington for the dentist, Wilson Farm, visiting friends (used to live in Lexington)
<b>259</b>	Boston for dining Gloucester for friends and dining
<b>260</b>	Boston- dining, entertainment, visiting friends and family, going to airport
<b>264</b>	Harvard Square for night classes.
<b>266</b>	SOUTH SALEM ...WORK
<b>268</b>	Boston, Providence for work purposes,
<b>270</b>	Canal Street
<b>272</b>	I don't travel that far.
<b>274</b>	Beverly farms for haircut. Newburyport, shoes and chiropractor.
<b>276</b>	Social activities in Lynn, Swampscott and Hamilton.
<b>278</b>	to Lynn for work
<b>282</b>	Travel to Brookline for church Travel to North East Animal Shelter to volunteer Travel to MAA in Marblehead for art take-ins, takedowns, and art shows Travel to SAA Salem for art take-ins, takedowns, and art shows
<b>284</b>	I am assuming you are talking about local travel. We travel abroad extensively.
<b>288</b>	North Shore Mall shopping and Medical Appointmrnt
<b>292</b>	I travel to Haverhill for work 1-2/week. I also go to the beaches in Marblehead, Nahant, Salem winter island/Willows & Forest St. Park & Swampscott by car & bike. Occasionally (2-3/year) I take the commuter rail into the city but with a baby it is often easier to take my car.
<b>293</b>	No. Mostly Salem Area, North Shore.
<b>294</b>	Airport
<b>297</b>	Doctor in Danvers, Dentist in Beverly, work in West Peabody and work in Beverly
<b>298</b>	Logan airport
<b>301</b>	Newburyport, Wenham, Gloucester, Ipswich, Middleton, Danvers, Boston, etc.
<b>306</b>	Weekly seasonal travel to Vermont for recreation and relaxation.
<b>307</b>	North Salem to home
<b>310</b>	Yes, Boston. It could be for an appointment (Medical, or other). Shopping & Travel.
<b>312</b>	I would like to travel outside of Salem, but transportation is too expensive and I still unable to make out the MBTA bus routes, pick up & drop off. Times are inconvenient .
<b>317</b>	Canal St. Crosby's, Deacon Giles, Nail Salon, Bertini's, Sub/pizza shop (?name) I go to all those places routinely.
<b>320</b>	Swampscott, medical, food, shopping, recreation, work Lynn, recreation, restaurants, work Lynn field, shopping Danvers, shopping, recreation, work Out of state, work, family ( must travel to get to highways) Boston, medical, recreation, restaurants, shopping Newburyport, work, recreation, restaurants Rock port, recreation
<b>321</b>	Boston for many reasons
<b>322</b>	Lahey Clinic near Northshore mall and Centennial Drive for Dr appointments,
<b>323</b>	Marblehead YMCA to exercise



<b>326</b>	I work in Boston 3 days a week. I take commuter rail, which I hate because of the terrible customer service and high cost.
<b>332</b>	Mostly interested in services in and around Salem. Particularly interested in transportation between SSU and the downtown.
<b>334</b>	Lynn for restaurants
<b>337</b>	I use the 459 to go to the airport but it's not available weekends. I would love a way to get to downtown Beverly without driving.
<b>338</b>	I travel all over the place. For work, leisure, to explore, etc., etc. Locally and most frequently, I keep to surrounding areas.
<b>340</b>	Ipswich for work & dining
<b>343</b>	South Salem for work
<b>347</b>	Lynn - dining, school, commuting
<b>348</b>	Route 107 & downtown Lynn, for roller derby practice. The MBTA has a bus that travels that route, but it's rather infrequent.
<b>349</b>	Lynn, Saugus, Swampscott, Boston, beaches, woods
<b>351</b>	Newburyport for dining, social, shopping Swampscott for social Westford for social and shopping Gloucester for social
<b>353</b>	Boston hospitals
<b>356</b>	I drive everyday Boston St to Lowell St to get to work.
<b>357</b>	Food shopping at crosbys on canal st or Steve quality market. To winter island for outdoor time.
<b>360</b>	Ipswich to meet friends, Boston for a lot of reasons, Downtown Lynn for Shopping/Dining & Nightlife.
<b>361</b>	Lafayette Street - local businesses
<b>362</b>	Danvers for medical services; downtown Danvers for dining
<b>365</b>	North station/ downtown boston - grocery shopping, dining out, social activities, medical, errands, etc..., manchester - work, lynn - work, gloucester - grocery shopping, dining out, social activities, ipswich - educational, social activities. It would be helpful to have a map of these neighbors because I dont know where some of them are/what they are referring to.
<b>366</b>	I will be going to Rowley regularly to do research at the PEM/Phillips Library. I will likely not need transportation regularly, but many others will. And, I am working with the PEM to offer a shuttle service at least on day per week, but other options for people without cars will be very important.
<b>368</b>	Cape Ann for Social, fitness, restaurants.
<b>370</b>	downtown Boston for social events
<b>375</b>	Cummings center for medical
<b>379</b>	Downtown Boston for legal business. The Garden for sporting events. Go Bruins!
<b>380</b>	Peabody stop and shop (food shopping)
<b>381</b>	Boston for theater, BSO, museums, dining, occasional work, shopping
<b>383</b>	Salem State (SOUTH SALEM) School
<b>384</b>	Logan Airport
<b>388</b>	Newburyport...for socialization, shopping, dining. Boston...for nightlife, dining, medical.
<b>392</b>	-Travel to Boston for theater, concerts, meeting friends for lunch, dinner, etc. -Some medical appointments in Boston -Some travel to Logan Aiorport
<b>394</b>	Revere/Boston Suburbs - Social Activity Wilmington/Winchester/Stoneham - Medical Services
<b>396</b>	Boston for work
<b>402</b>	Boston

<b>405</b>	Ymca Marblehead , Groveland - volunteer, various medical and dental, Marblehead - various
<b>406</b>	Salem Train Station
<b>408</b>	I travel to work in Andover. I go to Peabody, Centennial Drive area for daycare for my child. I travel to Boston to visit friends and for day trips.
<b>414</b>	Boston for dining and free aquarium i. September's for salem residents
<b>415</b>	Lynn - dining, recreation Swampscott - dining, recreation Boston - work, dining, recreation, nightlife
<b>420</b>	Midcoast Maine for work. I have to drive because the train only goes to Brunswick and the bus service does not stop close to Salem. The bus is fantastic and it would be amazing if it had a stop closer to Salem.
<b>425</b>	Downtown Salem for the Peabody Essex Museum/art appreciation Lexington & Burlington for Medical Appointments Somerville for family visits
<b>427</b>	Forest River Park, recreation. Out of local towns for varied purposes. Local walking or biking for recreation.
<b>429</b>	To Lynn for dentist, to Lahey Health, Peabody for medical
<b>430</b>	Burlington, Lexington , N. H.
<b>432</b>	Beverly Health Club on River Road
<b>433</b>	Market Basket for food
<b>435</b>	Crosby's Market, Canal St - food shopping
<b>437</b>	Lynnfield - Senior Center Danvers - Senior Center
<b>438</b>	Marblehead tor visit friends, meetings, church, visit relative to see sons in CA, VT, NJ Meetings Boston, Peabody, Beverly, Danvers,Marblehead
<b>439</b>	Restaurants occasionally
<b>441</b>	Stop & Shop on Salem/Peabody line, Trader Joe's for other groceries
<b>442</b>	Boston for medical services. MFA. Cambridge. Brookline. Beverley.
<b>458</b>	Para la Iglesia, todos los domingos. Reuniones en diferentes partes de la ciudad.
<b>459</b>	To Boston - for school/work (A shuttle or something to Wonderland Station would be nice)
<b>462</b>	Essex county for work
<b>464</b>	Boston and Cambridge, both for retail, dining, social activities
<b>465</b>	Swampscott & Peabody for food shopping
<b>466</b>	Boston for work
<b>467</b>	Boston, Cambridge
<b>469</b>	Ha ha--Wellesley 5 days a week for work. The commuter rail and MBTA have *tracks* that can get me there, but the schedules make it impossible. I would take the Commuter rail several times a week if only I could. My DREAM is to take the Salem Ferry to Boston, RUN to South Station, and take the commuter rail to Wellesley Hills. A dream I probably will not see come true in my lifetime.
<b>474</b>	Trader Joe's in Peabody. Open one in Salem, please.Danvers has a support group I can't go to as it's too far.
<b>476</b>	Newburyport. Portsmouth. Boston. I like to leave Salem sometimes.
<b>498</b>	Burlington/Lynnfield - food shopping, dining. Boston - social activities
<b>499</b>	Wakefield for the shopping plaza
<b>504</b>	tain to Boston for medical appointments. Car or train to Brookline for church activities. Train to Boston for cultural activities.
<b>508</b>	Boston and Revere to visit friends and for events

<b>511</b>	Shetland park (not sure if you consider that the Point) for work. Boston for most medical except routine. Would never go to Salem Hospital!! I travel to many North Shore towns for dining and entertainment.
<b>512</b>	Newton / Watertown for work, and Seabrook NH for grocery shopping at Market Basket. Drive is not a few minutes longer than making it to the other side of Salem, but the store is empty. So no traffic, big clean empty store makes it worth the extra 30 minutes or so driving.
<b>513</b>	Lowell for work. Newport for weekend get a ways
<b>514</b>	Boston- for college shows and the like for my son
<b>515</b>	To campus by bike for work
<b>516</b>	Salem State, Grad student.
<b>517</b>	Far from the tree cider Stop and shop in Beverly
<b>526</b>	Sterling YMCA Beverly for recreation
<b>528</b>	I commute back and forth to Bedford, MA. We go up to Glostah for the beaches.
<b>529</b>	Cummings Center in Beverly for medical services
<b>530</b>	I regularly travel to Boston/Cambridge for retail, food shopping, dining and entertainment in addition to my daily commute. I also frequently visit Ipswich, Essex, North Beverly, and other farther-North shore destinations for food, shopping, and recreation - including trips by car and via commuter rail from Salem.
<b>534</b>	Loring@Lafayette for SSU and Forest River Park To the train station for work
<b>536</b>	As a 68 yr old Veteran living at 40R Highland Avenue I need to travel to Boston VA Hospitals very frequently and the NEED for a Salem Shuttle to get to grocery stores and medical appointments is very necessary for the residents of this building and area.
<b>549</b>	Boston, for work.
<b>551</b>	Boston, for work.
<b>553</b>	Paradise Rd. for medical services.
<b>554</b>	Swampscott for medical services
<b>558</b>	Lynn, for school.
<b>580</b>	Danvers - Endicott St. Food shopping, retail shopping, errands, dining and nightlife, recreation, medical.
<b>581</b>	Winthrop st. for personal errands.
<b>590</b>	Boston for work and shopping and social activities.
<b>593</b>	Boston/Cambridge Medical and recreational.

(228 total)

**If a shuttle service were available within the City, or to destinations outside of Salem, where are some of the locations you would like to go?**

(457 total)

#	Responses
2	Logan Airport
3	Salen Willows..Vinnin Square ..Downtown..Library...Highland ave...
4	North Shore Mall; Liberty Tree Mall; Trader Joe's
5	Around Salem where people could get on and off as they wish. Salem Hospital, Forest River Park, Walmart, shopping Ctr Highland Ave. North Shore Shopping Ctr. Liberty Tree Mall
7	Marblehead
8	hospital, commuter rail, airport
9	Northshore Mall, Traders Way, Home Depot, Lynnfield Marketplace
12	downtown, Salem Willows, North Shore Mall, Liberty Tree Mall, Highland Ave shopping, Vinnen Square, Revere - Wonderland T
13	Cummings Center-Vinnin Square-Crosbys- Marblehead-Swampscott- Beverly
14	I would love if the MBTA bus ran more frequently, matched closer to the commuter rail schedule, and ran on weekends. There are zero options on the weekends to get from where I live (Bridge Street Neck) to downtown without having to walk or pay for an uber/lyft. That feels like a huge miss on the city because often we will choose to go somewhere else that at least makes paying for a ride via uber/lyft worth it (like Beverly).
15	Y Salem Willows Pickering Wharf Market Basket Doctors all over Highland Ave Boston Street for services like haircuts Salem State Commuter Rail Historic District
17	Downtown Salem
19	New Council on Aging/Senior Center building
20	The malls and surround.
21	Danvers Mass General Satellite Medical Center
22	Charter school to downtown, to Highland Ave and Witchcraft heights.
23	North Shore Mall, downtown Salem
24	Malls. Peabody, Highland ave
25	I would use the shuttle to go from my neighborhood to downtown Salem or to the train station.
26	Richardsons in Middleton North Shore Music tent The new Cinema in Revere
27	I doubt I would use a shuttle service.
28	Market Basket/Target/Home Depot Salem Hospital Liberty Tree Mall/Home Depot Crosby/Salem University
29	I'd love better/ more frequent daytime access to places like Highland Avenue and Vinnin Square, which aren't very pedestrian accessible but have a lot of retail locations I need to go to
30	Downtown Salem, Willows, malls in Peabody and Danvers

<b>31</b>	Boston
<b>32</b>	Marblehead Danvers Beverly Peabody Boston se
<b>33</b>	Swampscott Marblehead Danvers Burlington Beverly
<b>34</b>	Revere subway
<b>35</b>	The malls
<b>36</b>	North Shore Shopping Center, Liberty Tree Mall, Senior Center
<b>37</b>	Malls, Marblehead, the Willows
<b>39</b>	Downtown from my neighborhood. To the Willows. To the beach. Forest River Park
<b>40</b>	Derby Wharf. Salem Willows. Downtown Salem. Salem Public Library. Salem Common area. Winter Island. Salem COA.
<b>41</b>	Marblehead. Local grocery stores other than Steve's. Health care destinations: Beverly Hospital, MGH Danvers.
<b>42</b>	Downtown Salem, Willows, Beverly, Swampscott
<b>44</b>	Essex Technical link or NSCC
<b>45</b>	Marblehead ymca
<b>46</b>	Market basket and to downtown Salem
<b>47</b>	Liberty Tree Mall.....doesnt have to be a shuttle just get a bus from North Salem to go that route via North Street. NOW I think you can get there from the train depot but you have to go to Lynn first
<b>48</b>	From my neighborhood (near the gas plant) to downtown Salem, Salem Depot, shopping off Highland Ave.
<b>49</b>	Food shopping at Market Basket, Costco
<b>50</b>	None. I would drive
<b>51</b>	To my voting location on election day from my home and back
<b>52</b>	Usual and general....malls, hospital, restaurants. VIsiting friends.
<b>53</b>	I'd probably take it to work if it was cheap or free. Maybe even school. Save my vehicle for going outside of Salem.
<b>54</b>	Major commercial areas where there are clusters of retail and dining, e.g. Crosby's plaza on Canal Street, Lafayette Street, Highland Ave., etc. Would like to see the shuttle go to Peabody, Beverly, and Danvers, especially to the malls and medical centers.
<b>55</b>	library , downtown, train station , Salem Willows
<b>56</b>	Within salem: Vinnin square, downtown (especially on cold nights!), train station Outside of Salem: downtown Lynn, Beverly, malls, wonderland
<b>57</b>	Whole foods
<b>58</b>	MBTA, downtown Salem
<b>60</b>	Mall, Willows/ferry/Winter Island; Salem State University area
<b>61</b>	As indicated above, I often go to the McIntire area to visit the library and the Athaeneum on Essex St; the Salem Common, the Willows and Winter Island for exercise; the COA on Broad St and 7 Gables for programs; Highland Ave and Vinnin Sq for medical visits and shopping.
<b>62</b>	All around the downtown
<b>63</b>	Logan Airport
<b>64</b>	NS Music Theater, Salem High School, month of January for Philharmonic Concert every Sunday (in Jan). Beverly, Larcom theater productions
<b>66</b>	Winter island , Northeast Animal Shelter , Salem Willows, forest river park

<b>67</b>	Airport Train Station via Lafayette
<b>69</b>	Throughout Salem and Peabody and maybe an mbta station not on the commuter rail line (like oak Grove or wonderland)
<b>70</b>	I'd love a nearby shuttle to connect my home on gallows hill to downtown and the train station. Parking at both is a hassle and the walk is just a bit too long for me to do on a regular basis. I think for most people the walk is too long period.
<b>71</b>	Vinnin Square
<b>72</b>	Willows area, Crosby's Market, downtown Beverly
<b>73</b>	Willows, Winter Island, shopping in Peabody, Danvers
<b>74</b>	Deacon Giles Endicott Street Danvers Highland ave Marblehead
<b>75</b>	I would like to go from downtown from south salem where is live
<b>77</b>	Highland Ave retail, library, Salem schools when big community meetings are being held (like when meetings are at the high school, which is hard to access without use of a private vehicle). Hard to think of more examples, we bought our house in our specific location so we could walk anywhere in downtown Salem. (That's the same reason I wouldn't use a South Salem commuter rail station, I live so close to the current Salem depot that the train shakes my house when it goes by)
<b>78</b>	To/From downtown Peabody
<b>79</b>	Downtown Beverly, Downtown Peabody
<b>80</b>	Downtown Danvers, highland avenue, Vinnin square Whole Foods, Marblehead old town, downtown Beverly, Salem state college
<b>81</b>	Airport Marblehead Willows Market Basket
<b>82</b>	Liberty Tree Mall North Shore Shopping Center North Shore Community College- both campuses Monserrat School of Art Local Hospitals/ Dr offices(For non emergency visits)
<b>84</b>	Willows to Saltonstall School/SSU area Willows to Marblehead Willows to Jefferson Ave
<b>85</b>	Salem state
<b>86</b>	Constant loop around the downtown, willows (seasonal)
<b>88</b>	North Shore Mall area, Newburyport, Rockport, Gloucester
<b>89</b>	Downtown - The Willows
<b>91</b>	Train, downtown, willows, ferry, library, market basket, hospital/dr/highland ave., pickering wharf, the common, court houses
<b>92</b>	Malls beach
<b>93</b>	From willows to downtown
<b>94</b>	Gallows hill to train station
<b>95</b>	Vinnen square 107 market basket plaza
<b>96</b>	Vinnin Square, the Willows, downtown Salem and Beverly. To medical appts at Hutchinson Drive in Peabody/Danvers. Maybe to Malls.
<b>97</b>	Most of those listed. I would be most likely to use it around town, but my daughters would use it for the malls if available. It would be especially helpful in winter when the unshoveled sidewalks and the piled up snow on the corners makes it impossible to to walk downtown. I have to drive in and am more likely to avoid going because of parking.
<b>98</b>	Food shopping at market basket, trips to downtown beverly, the malls. More frequent/options for getting to wonderland would always be nice. Shuttle service might cut down on drunk driving (people driving to bars and restaurants )

<b>102</b>	I'd like a shuttle service in and around the Salem downtown area and outlying neighborhoods. It would be nice to be able to shop, socialize and frequent my local restaurants and not have to worry about locating parking. In the past with the intention of shopping and supporting Salem commerce I have have had to leave downtown because I could not locate parking.
<b>104</b>	I walk and take my bike but I feel folks from out Salem should have access to downtown Salem
<b>105</b>	From Highland into Downtown- I know that there is an MBTA route, but that is infrequent and on weekends even worse. Having an easy way to get into downtown would keep me from having to drive and park, and could get those living downtown to the shopping on Highland. The intersection where the bus drops is also as bit dangerous due to speeding and traffic in general.
<b>106</b>	Downtown Salem Y, Northshore mall
<b>107</b>	SSU. Downtown. Willows.
<b>108</b>	Downtown Salem, Peabody and Danvers malls.
<b>110</b>	Highland Ave, Willows, SSU
<b>111</b>	Downtown Salem would work for me, especially if the shuttle would run in the evening, for a post-cocktails trip home
<b>112</b>	salem hospital highland ave shopping Peabody and danvers malls movie downtown probably a lot of other places these place are hard now
<b>113</b>	North Salem, downtown Beverly
<b>114</b>	The Willows and Winter Island, Derby St/Pickering Wharf, from locations further away from the train station to the station. Also downtown Marblehead & Beverly
<b>115</b>	The Willows Marblehead Ferry Medical Centers
<b>116</b>	Swampscott near the area where Anthony's Pier 4 is located. Beverly downtown, Peabody downtown
<b>117</b>	Downtown Salem, Salem Library, Salem Willows, Vinnin Square, downtown Beverly, North Shore Mall, downtown Lynn/MBTA Depot, Highland Ave. shopping plazas, downtown Marblehead.
<b>118</b>	Wholefoods, Crosby's, H7G, Cabot Theater, Liberty Tree Mall
<b>119</b>	Marblehead, Peabody, Beverly, Danvers, Gloucester , Rockport ,Newburyport.
<b>120</b>	Canal St, Highland Ave, Salem Willows, Forrest River, Derby St in the Ferry area, Bridge St, Vinnan sq, Marblehead, Main st Peabody, Beverly
<b>121</b>	Probably wouldn't use it to hook outside the city (maybe to Beverly), but within the city absolutely. Within the city, just about everywhere but it would have to be timely/frequent/easy to use.
<b>122</b>	I'd like to be able to go from downtown Salem to Marblehead. It would also be helpful to go from Salem to Beverly, maybe Cummings Center.
<b>123</b>	Marblehead or across the bridge to Beverly.
<b>125</b>	Downtown! NS mall, vinnin sq, downtown beverly
<b>126</b>	Downtown Salem, The Willows
<b>127</b>	Salem State, Vinin Square, Downtown, stops in North Salem, Willows, Point, MBTA, Boston St
<b>128</b>	From the power plant neighborhood (where I live) to the train station. To the post office. To Salem State. To The Willows. To King's on 114. To Pickering Wharf. Also, over the bridge to Cabot St.
<b>129</b>	A shuttle that could loop me to SSU, Salem Hospital and the train station would be helpful. Seasonally, I'd like to be able to get to the Willows and Winter Island. I'd also like to be able to go downtown and to the mall and Vinnin Square easily.

<b>130</b>	When I think of a shuttle to cut down on traffic then I think a shuttle that drives from the Commuter rail, down Washington St. takes a left on Derby and goes down to the Wharf. It then goes around the Wharf and back the same way to the Commuter rail. And it literally does that route all day. People can quickly get on it and off it. Maybe there are other routes that are important too but quick routes that you dont need a schedule for because the whole route takes 15 minutes.
<b>131</b>	Salem library PEM downtown Salem Market Basket Salem Hamilton Hall Lectures. North shore Mall movies at Liberty tree Salem Willows and Winter Island. Salem State Times
<b>133</b>	Salem Willows....Beverly Dane St Beach....
<b>135</b>	Downtown, highland ave,
<b>136</b>	Salem Willows and Winter Island a d back to downtown.
<b>137</b>	Airport
<b>138</b>	NSMC, the Middle School, the High School and the Highland mall are all clustered in an area that logically should be served by shuttle. Low and moderate income housing is nearby on both sides of 107. The new senior center is a bit closer to downtown on 107, and the new Blubber Hollow development is not far away.
<b>139</b>	Beverly (downtown and the Stop and Shop). I'd love if the shuttle went to hiking/walking areas in Marblehead, Salem, and Beverly but I doubt enough other people want that for it to be feasible.
<b>140</b>	South Salem Campus or down 114 to Marblehead. Salem Academy Charter (Shetland Park) Downtown Market Basket.
<b>142</b>	Loop starting at train station, highland avenue (target and Walmart), vinnin square, salem state, canal street/crosby's, Shetland Park, through downtown back to train
<b>143</b>	Downtown Liberty tree mall
<b>144</b>	Salem State University, Northshore Mall, Brooksby Farm, Salem Willows.
<b>145</b>	Salem Hospital(work), Malls
<b>146</b>	Boston
<b>147</b>	North Shore Mall, MGH Oupatient in Danvers
<b>149</b>	South Salem, Salem Willows (seasonal), Salem Commons
<b>150</b>	Downtown Peabody, Downtown Beverly, Local Malls, Beaches, Definitely to the Willows and Winter Island.
<b>151</b>	Commuter Rail, Ferry Landing,
<b>152</b>	Willows, Winter Island, Market Basket on Highland Ave, Northeast Animal Shelter, Salem State College, Lynch/vanOtterloo YMCA, Downtown Salem, Downtown Beverly, Blaney Street pier for ferry
<b>153</b>	I would mainly use a shuttle that got me from my house in Gallows Hill to the MBTA station. The current bus is infrequent and does not run during rush hour times when I'm commuting into Boston, so I walk instead. My household only has one car and i usually cannot get dropped off due to different work scedules.
<b>154</b>	Willows Highland Ave, downtown, SSU
<b>155</b>	Wonderland T station
<b>156</b>	From SSU to McIntyre from 6 - 11 pm
<b>157</b>	Downtown Beverly. Wonderland Blue line or Logan Airport.
<b>158</b>	downtown, winter island, up lafayette.
<b>160</b>	Willows, downtown, Stop and Shop in Beverly, post office, YMCA, library



<b>161</b>	Just downtown to avoid need to drive and park
<b>162</b>	Beverly
<b>163</b>	Downtown Salem, Vinnin square, Salem Willows
<b>164</b>	North Salem, commuter rail, malls
<b>165</b>	Willows, train station, downtown, derby st
<b>166</b>	A shuttle service to downtown Salem, Highland Avenue and senior center (new location on Bridge Street).
<b>170</b>	Downtown, Beverly Center or Marblehead Center
<b>171</b>	Downtown.
<b>172</b>	Salem State, Immaculate Conception Church, Steve's, Crosby's
<b>173</b>	Salem willows
<b>175</b>	The Willows in the Summer & Nahant Beach too.
<b>176</b>	I would like to be able to get out of North Salem and to the train/downtown area frequently and on weekends as well as to the malls, willows and vinnin square.
<b>177</b>	I work at savers and it's difficult to make the MBTA bus schedule.I find myself running thru parking lot rushing to get bus.Although I don't want to really complain because the drivers are very helpful
<b>179</b>	Supermarkets/ retail on highland avenue Liberty tree and north shore mall Salem willows Marblehead beach
<b>182</b>	Downtown, Vinnin Square area, Highland Ave area
<b>184</b>	Highland ave shopping, Walgreens downtown, vinnin square
<b>185</b>	Grocery store, mall, beach and downtown Salem
<b>186</b>	Salem ferry, Salem willows, downtown, swamscott trader joes, Beverly
<b>187</b>	Downtown Salem, Highland Ave/Rte. 107. Northshore Mall, Liberty Tree Mall, Andover St/Rte. 114, Endicott College, Gloucester, Rockport
<b>188</b>	Market Basket, McGrath Field, Gallows Hill sports fields, Forest River Park, The Willows, Lynch Van Otterloo YMCA, Liberty Tree Mall.
<b>189</b>	Beverly, Peabody, Marblehead and throughout Salem
<b>190</b>	More opportunities for trips to Salem State, Vinnin Square, Marblehead, and Downtown Beverly.
<b>192</b>	Highland Avenue: Target, Market Basket, TJ Max, Home Depot, PetSmart Vinnin Square: Staples, Marshalls, Whole Foods, Home Goods Salem Willows, Hawthorne Hotel House of Seven Gables, PEM Cabot Theatre, Beverly MBTA Station
<b>194</b>	Downtown Salem
<b>195</b>	Cabot St in Beverly, Vinnin Sq, the train station
<b>196</b>	Food shopping
<b>197</b>	dr. appointments dentist shopping
<b>198</b>	North Shore Mall, Vinnin Square
<b>199</b>	Salem Willows/Winter Island, Target, Vinnin Square, Marblehead Y
<b>200</b>	Salem Library from Salem Commons
<b>203</b>	Listed in previous chart.
<b>204</b>	the willows, house of seven gables area, pickering wharf, salem common, commuter rail station, essex@washington

<b>205</b>	Both malls, Downtown Salem, Coffee Time, the various parks spread around
<b>207</b>	The Willows/Winter Island. The Salem trolley that's free for residents is not convenient because 1) You have to go downtown to the trolley depot to get tickets, 2) The ticket is '2nd class', if any paying customers are in line behind you they get to board first, and you end up giving up and taking a taxi/Uber. Forest River Park.
<b>208</b>	Common to Lafayette Street, North Salem Park go park, school to school for kids and for parent events I want to note that it said the trolley was free for residents, but isn't that only one month a year?
<b>209</b>	I am more interested within the city, I would go downtown, I would go to events at the University, I would go to medical appointments, I would go to evening events such as lectures at sitter at the Athenaeum, hamilton Hall. I would use it to do errands such as food shopping etc. I would use it as often as possible Outside the city would be great but I see that as a future initiative with other cities and towns.
<b>210</b>	Marblehead
<b>211</b>	Forest River Park Salem library
<b>212</b>	Vinnan Square. Liberty Tree & Nshore Malls Willows. Nshore beaches
<b>213</b>	Northshore Mall, Trader Joe's, Lynnfield market place, Rockport, Gloucester
<b>214</b>	Downtown Salem, Salem Willow, Winter island, Downtown Beverly, Marblehead, Vinnin Square
<b>216</b>	The Cummings Center (Beverly), North Shore/Sterling YMCA (Beverly)
<b>218</b>	Derby st to commuter parking lot
<b>220</b>	More options to and from Boston, Lynn
<b>221</b>	I would just like to walk around salem.
<b>223</b>	None
<b>224</b>	Vinnin Square
<b>225</b>	Internodal station (so-called)--The commuter rail station. The main library & Salem Atheneum (where parking is usually hell). To Salem State (for arts & performances & speakers & library); to big supermarket somewhere. To Winter Island Park/Salem Willows, even in cold seasons.
<b>227</b>	Salem Willows, downtown Salem, Highland Ave., Salem
<b>228</b>	Downtown Beverly, Highland Ave, Marblehead, Gallows Hill, Bridge Street Neck
<b>229</b>	Downtown - Artists Row Train Station Salem State Area Highland Ave Market Basket area Vinnin Square - Whole Foods area
<b>230</b>	Canal Street, North Salem, Vinnin Square, Downtown Beverly and Peabody
<b>231</b>	Grocery Stores
<b>232</b>	Downyown
<b>235</b>	Home to work
<b>237</b>	Just a ride downtown from north salem would be nice
<b>238</b>	downtown and destinations for errands, dining and recreation -- just moved here months ago and still am exploring what is around so I cannot be specific
<b>239</b>	Olde Salem Green (Golf course) Stop and Shop (Peabody) The various parks, as part of a loop, EG Forest River-National Park Service-Winter Island-Willows-Collins Cove-Mack Park-Gallows Hill, etc.
<b>240</b>	Salem State University Salem downtown Beverly Hospital Beverly Cummings Center
<b>241</b>	Highland Ave, commuter rail station, Willows, everywhere in between.

<b>242</b>	Collins Cove to MBTA Salem Station
<b>243</b>	North Shore Mall Liberty Tree Mall Lahey Peabody
<b>245</b>	Downtown Essex St. Home Depot Walmart
<b>246</b>	Parks and beaches in the City, Target/Shaws/Market Basket Plaza, Home Depot, the North Shore mall, Whole Foods in Swampscott (though if it went to the one in Lynnfield, that would be so incredible... because frankly the Whole Foods in Swampscott is pretty terrible).
<b>247</b>	Lynnfield, Peabody Danvers
<b>248</b>	To the Pem
<b>249</b>	South Salem to train and Coffee Time area of Bridge St. Lynch Park in Beverly Cummings Ctr Beverly
<b>250</b>	salem willows, north shore mall, highland ave,
<b>252</b>	Library, post office, North Shore Mall, Liberty Tree Mall, Lahey Clinic in Peabody.
<b>253</b>	The mall and Marblehead
<b>254</b>	North Shore Mall, Liberty Tree Mall, B.J.s, Market Basket (by 128)
<b>255</b>	I think it would be great to have temporary parking for residents during October or snow emergencies. The shuttle should run from those parking areas to the neighborhoods that need them most. I am hoping to buy a home in Salem in the next year, and parking is a big factor in my search. Otherwise, a shuttle to the highland ave area and to downtown from various neighborhood outskirts would be great.
<b>257</b>	Downtown
<b>258</b>	Whole Foods and Trader Joe's and Beverly hospital
<b>259</b>	I guess to downtown or to Gloucester
<b>260</b>	I'd principally use a shuttle to move within downtown Salem.
<b>261</b>	Canal Street, Vinnin Square, Highland Ave, salem willows
<b>262</b>	salem willows
<b>263</b>	Around Salem, Cabot and a Rantoul Streets in Beverly, malls, T And commuter rail stations
<b>264</b>	Kendall Square, Cambridge. North Shore Mall, Hospitals nearby, Movie Theaters
<b>265</b>	Stores on Highland Ave, Washington St.
<b>266</b>	DOWNTOWN, SALEM WILLOWS, HIGHLAND AVE FOR DOCTOR APPT AND SHOPPING...DANVERS FOR DR APPOINTMENTS AND SHOPPING
<b>267</b>	I'd like to have access to the Lawrence line of the commuter rail. I know that probably won't happen, but I'd love to reduce the amount I had to drive every day.
<b>268</b>	Retail areas, willows, Forest River Park,Vinnin Square. Occasion routes to Liberty Tree and North Shore Mall.
<b>269</b>	highland ave, willows,downtown salem, peabody, beverly and shopping center
<b>270</b>	Ferry landing, Pickering Wharf
<b>271</b>	Commuter rail. Downtown Beverly and Marblehead.
<b>273</b>	Train station Downtown
<b>274</b>	Marblehead for work .
<b>276</b>	A shuttle could mean not having to buy a new car to get to the pharmacy, doctor, supermarket, or friends' homes.
<b>278</b>	Vinnin Square, Marblehead YMCA, Salem Willows

<b>280</b>	Mall
<b>281</b>	Derby/Lafayette/Washington St
<b>284</b>	I might not use it now, but possibly in future. I think it should be accessible to the all areas mentioned.
<b>286</b>	Downtown from North Salem.
<b>288</b>	all the areas I've checked. At some point I will stop driving and will welcome a shuttle service.
<b>289</b>	All Over
<b>291</b>	Yes!
<b>292</b>	1. Winter Island & the Willows. 2. Forest river park 3. Bridge street 4. Commuter rail
<b>293</b>	Highland Ave, downtown Salem.
<b>294</b>	Ymca, common, Starbucks, whole foods, library, pediatric dentist highland ave, pediatric doctor highland ave, willows, waterfront hotel
<b>295</b>	Home and train, ferry, downtown
<b>296</b>	Market Basket Highland Ave Train Station
<b>297</b>	Your shuttle woud not go where I need to go or at the times I need to.
<b>298</b>	Downtown Peabody, downtown Beverly, downtown Marblehead
<b>299</b>	Areas where food shopping, retail shopping, dining and recreational activities are.
<b>300</b>	Danver, Peabody and downtown Salem
<b>301</b>	Malls, Whole Foods, Trader Joe's, movies, towns surrounding or north of Salem.
<b>302</b>	downtown; parks
<b>303</b>	Highland Ave/Route 107 Salem Willows Beverly
<b>304</b>	market basket, downtown
<b>305</b>	Salem State, T, Market Basket area, Marblehead, willows, downtown Beverly,
<b>306</b>	It is unlikely that I would use a shuttle service.
<b>307</b>	Mall
<b>309</b>	North shore Mall, Liberty Tree Mall, Endicott Plaza, Downton Salem
<b>310</b>	Boston.
<b>312</b>	Trader Joe's, Liberty tree Mall, Target, market Basket, 900 Cummings Center
<b>315</b>	Downtown Salem to not have to deal with parking
<b>317</b>	When the Michaud Belt line bus was running, it was great and filled a need where MBTA buses didn't go.
<b>320</b>	Salem State, winter Island, MGH medical center in Danvers, Cummings Center,
<b>321</b>	Just travel in the city
<b>322</b>	Witch City Mall, Library, Lahey Clinic, Centennial Drive, Trader Joes for groceries, TJ Maxx,
<b>323</b>	Market Basket on Highland Ave, Salem Willows, The Library, Vinnin Sq,
<b>324</b>	NS Mall
<b>325</b>	I mostly use my personal car for transportation.

<b>326</b>	I would LOVE to have a real express bus making 4 stops: Salem Depot-SSU-Lynn Central Sq-Wonderland. The "express" bus to Boston stops every 10 feet and takes FOREVER. The local bus to Wonderland also stops every 10 feet and takes FOREVER. I would not rule out a real express bus to Boston itself, but I'd be happy to be able to get to/from Wonderland in a reasonable amount of time. I would LOVE to see a shuttle from Downtown Salem to Forest River Park/Salem Pioneer Village to promote the Village.
<b>328</b>	Something to note is I just moved here 6 months ago from Boston - so I'm still getting used to the area and don't know what it has to offer entirely. A shuttle that ran from Salem State to the downtown/commuter rail would be nice. Especially during peak commuting hours (6:30-8am / 4:30-6:30pm) To the beaches around the North Shore. Shuttle to and from Marblehead downtown would be nice, maybe even Swampscott.
<b>329</b>	Middleton, Reading, etc.
<b>330</b>	library, hospitals and the malls
<b>331</b>	Highland Ave for grocery shopping
<b>332</b>	SSU to downtown Downtown to Willows
<b>334</b>	Grocery stores, shopping, restaurants in any of the neighborhoods listed.
<b>335</b>	Downtown liberty tree mall
<b>337</b>	Market Basket/Ocean State Job Lots in Danvers.
<b>338</b>	Downtown. Vinnin Square. Express to Wonderland. 107 corridor. Ferry/commuter rail.
<b>339</b>	My children would like to go to downtown or to the malls from vinnin square or the high school. The older members in the family would like to go to market basket or target.
<b>340</b>	From North Salem to: downtown Salem, the Willows, Beverly Cabot st & rantoul, north Beverly, Marblehead
<b>341</b>	Chelsea, market basket in salem, Marblehead farmers market
<b>342</b>	Downtown Salem, Beverly and Marblehead. In Salem: downtown Essex and Washington streets, the train station, Derby street, the Willows, Vinnin square, Bridge street neck and back home to Highland ave area.
<b>343</b>	Downtown to South Salem, highland Ave/107, downtown Beverly,
<b>346</b>	Bridge Street Neck, Willows, Common, Downtown, LIBRARY, Highland Ave shopping area (Market Basket/Target/Shaws), Derby St (esp waterfront/Derby Wharf/Seven Gables stretch)
<b>348</b>	Willows, Route 107 (Target, Petsmart, etc.)
<b>349</b>	Market Basket, other Highland Ave stores. But, unless shuttle is dropping me back off at my door, not feasible with groceries. Couldn't lug from bus stop. Would you go to local, nearby beaches? Seasonal activity routes?
<b>350</b>	Boston
<b>351</b>	Market Basket, North Shore Mall, Liberty Tree Mall, Lahey Clinic North, Vinnin Square, Winter Island, Salem Willows
<b>352</b>	To tourist and other recreational attractions.
<b>353</b>	Boston hospitals
<b>354</b>	North Shore Mall , Lahey Medical center Peabody MA
<b>355</b>	Highland Avenue, Winter Island, High School area
<b>357</b>	I did not realize I could take the trolley to winter island. It's not well advertised or marked. I think there could be more printed info ( once a year ) about services available to Salem residents.
<b>360</b>	Downtown Danvers/Water Street; Jefferson Ave;
<b>361</b>	downtown Salem, MBTA stations, Good Harbor Beach, Lafayette Street to Vinnin Square, downtown Peabody

<b>362</b>	To the Willows/Winter Island from the McIntyre District.
<b>363</b>	Northshore Mall, downtown Beverly, Liberty Tree
<b>365</b>	Shuttle to/from downtown beverly cabot st or to/from vinnin square
<b>366</b>	YES
<b>367</b>	Jefferson Avenue
<b>368</b>	Crosby's, Vinnin
<b>371</b>	Downtown; Willows; NSMC; Highland Ave - NSMC, shopping centers at Market Basket & WalMart.
<b>372</b>	Don't know due to no way of knowing where all they go?
<b>374</b>	Highland Ave., at least as far as hospital and Trader's Way Lafayette St., from downtown to SSU, possibly to downtown Marblehead Jefferson Ave./Loring Ave., from downtown to Vinnin Square Commuter Rail station to Beverly
<b>375</b>	Steve's market, Crosby's market, Winter Island. 331 highland ave for medical offices. 400 highland ave for eyes. Cummings center , medical.
<b>376</b>	Salem Willows or Traders Way, Marblehead or Beverly
<b>378</b>	Cummings Center North Shore Mall
<b>379</b>	South Salem to downtown area. I love walking however it is becoming an issue. North shire and Liberty tree malls.
<b>380</b>	How about a north/south or east/west shuttle through Salem, one end to the other? I'm fortunate to live downtown but my friends in north and south Salem all wish they could walk like I do.
<b>381</b>	I would absolutely use a shuttle inside town. I hate driving downtown and prefer to walk but sometimes there is a time constraint and it would be great to be able to take the shuttle one way or both. At night, I would take the shuttle to go out to dinner so I could have a glass of wine and not worry about driving. Outside of Salem, I would take a shuttle to and from Marblehead, Beverly, Manchester by the Sea (Singing Beach). Shuttle should also be pet friendly like the MBTA is. And I would 100% take a shuttle linked to the Blue Line but it would need to be frequent and reliable and less money than parking and taking the T is. So now parking is \$5 and the T is \$2.25 each way. So r/t costs \$9.50 which is way less than the commuter rail. If it were reliable and frequent and costs could be kept to that general number, I would use it all the time.
<b>383</b>	Between MBTA Commuter rail stations (Lynn-Swampscott-Salem-Beverly) would be an intra stop shuttle
<b>384</b>	Logan Airport
<b>385</b>	Market Basket on Highland Ave Salem
<b>386</b>	Peabody mall Stop&Shop Vincent square
<b>390</b>	NSMC, Library, Market Basket, Whole Foods, Museum area, Willows, Winter Island, Forest River Park.
<b>392</b>	Salem/ Highland Avenue for banking and food shopping NorthShore Mall, Danvers
<b>393</b>	Doctors visits on Highland Ave.and Centennial Drive area.
<b>394</b>	Highland Ave Shopping Center, Salem Hospital, MBTA Station, Museum Place (Downtown), Salem Willows, Salem State University
<b>395</b>	Downtown Salem, Salem Common, North Shore Mall, Liberty Tree Mall, mall near Target on Highland Avenue, Marblehead
<b>396</b>	I would love a shuttle to go from Highland Ave to the train station. The 450 bus is unreliable during rush hour because drivers speed past our stop. The bus also runs late because it is coming to and from Boston. I think a shuttle to the train station would ease up the traffic around the train station during rush hour, which has gotten quite bad.
<b>397</b>	The malls would be great, especially if one could stop at Trader Joe's nearby. My doctor's office is also by thr Northshore Mall.
<b>398</b>	From North Salem (home) to downtown, primarily

<b>399</b>	Would like to go to downtown Salem more if there was some way to get there/home without worrying about where to park.
<b>400</b>	downtown Salem
<b>402</b>	Downtown Salem
<b>403</b>	senior center
<b>404</b>	Willows
<b>405</b>	Marblehead beverly Trader Joe's
<b>406</b>	Salem Station Downtown Salem Vinnin Square
<b>408</b>	A Salem-Beverly shuttle would be great as parking in both locations can be difficult and both are very walkable once you are there. Would make going for dinner/drinks safer too. Marblehead would be the my next choice for an additional stop. Swampscott can be nice in a few places but doesn't have the walkability.
<b>410</b>	wharf, north salem, downtown beverly, marblehead. willows
<b>411</b>	Salem Hospital and adjacent doctors' offices, plus medical offices on Centennial Drive, Peabody; beaches (in summer): Salem Willows, Winter Island, Collins Cove, Forest River Park; Logan Airport.
<b>413</b>	Salem State area to downtown
<b>414</b>	In salem to the willows and winter island
<b>415</b>	Willows Train Station
<b>416</b>	Market basket, downtown (directly not via the train station)
<b>417</b>	North shore mall. Liberty Tree Mall, Boston
<b>419</b>	Marblehead, mall, Lynn,
<b>420</b>	South Salem (forest river area) to the train station would be amazing.
<b>421</b>	NSMC, library North Shire mall
<b>422</b>	No
<b>423</b>	Around downtown, Highland Avenue, library, Crosbys, Market Basket
<b>424</b>	Salem State , shopping all over Salem , PEM, restaurants
<b>425</b>	Market Basket, any town Marblehead Somerville Cambridge Burlington
<b>426</b>	Salem State, willows, winter island
<b>427</b>	Can't visualize switching from current practices. Not sure how it would work.
<b>428</b>	Market basket and Shaw's Library
<b>429</b>	Vinnin Square, north shore Mall, Trader Joe's, Peabody
<b>433</b>	Market Basket and WholeFoods - Vinnon Square stores - Salem for Hawthorn Hotel and PEM museum
<b>434</b>	medical and dental appointments ,shopping centers
<b>435</b>	crosby's or Market Basket
<b>437</b>	Salem State University for concerts and other programs
<b>438</b>	Peabody Medical Center, shopping in Peabody, Danvers, Beverly, Vet Beverly Marblehead
<b>439</b>	North Shore

<b>440</b>	Gloucester, Rockport, Marblehead, Beverly, Danvers, Swampscott, Lynn, Boston
<b>444</b>	Downtown
<b>446</b>	Would be great to see it pick up near the university and go to a variety of places - downtown, north shore mall, etc. Would also love to see a shuttle going down to Winter Island/Willows.
<b>447</b>	Downtown, Vincent square, north shore Mall, Salem state university,
<b>448</b>	Brandeis University, Boston, and the local Market Basket.
<b>449</b>	Downtown, grocery stores, large plazas
<b>451</b>	Downtown from South Campus. And I'd probably explore more of the city if it were open up to me
<b>453</b>	Salem State,downtown, winter island, willows,
<b>454</b>	Salem State, MBTA station
<b>456</b>	Walmart, Target, market basket , price right
<b>457</b>	Commuter rail station
<b>458</b>	Para el supermercado. De compras a Walmart. Para el Mall.
<b>459</b>	Wonderland Train Station
<b>460</b>	Highland Avenue Shops Salem Hospital Walmart Salem Willows Winter island
<b>461</b>	REVERE BEVERLY
<b>463</b>	I would use the shuttle service to get around town rather than using my car. I would also use it in combination with biking.
<b>464</b>	Cambridge/Somerville/Charlestown outside of city. In City destinations connect to ferry if it were more frequent/cost effective. Maybe to supplement access to Marblehead, Beverly, Lynn, Danvers, Peabody
<b>465</b>	Downtown/Salem Willows/good grocery store
<b>466</b>	Boston
<b>467</b>	From Gallows Hill/Boston Street to Highland Avenue (both to go to the hospital where I work and to go Target, Market Basket etc further down Highland) From Gallows Hill/Boston Street to downtown Salem
<b>469</b>	I might take a shuttle to the North Shore Mall or Liberty Tree, but would probably drive.
<b>471</b>	willows, North Shore Mall, Highland Ave (Market Basket)
<b>472</b>	Downtown, winter island, commuter rail, willows
<b>473</b>	Central Square Lynn, Vinnin Square, Market Basket mall (Highland Ave)
<b>474</b>	Gallows Hill to - Downtown and Pickering Wharf plus Salem Willows Market Basket Salem Trader Joe's Peabody Destinations on Boston St Medical - Salem, Peabody, Danvers and Beverly Vinnin Sq Highland Dental
<b>476</b>	It's a waste of taxpayers money.
<b>479</b>	Primarily Vinnin Square for errands/shopping
<b>481</b>	Vinnin Square - almost all of my regular errands are done here (Whole Foods, Marshall's, Gap, Petco) Downtown Salem Downtown Beverly Winter Island/Salem Willows Wonderland T (or at least connection to another transportation option that goes to Wonderland). I imagine Salem has a LOT of commuters who drive to the Wonderland T. I live just far enough away from the downtown Commuter Rail Station that it makes more sense to drive to Wonderland. Parking at Wonderland is the same as the commuter rail, the service is more reliable and much less expensive than the commuter rail.
<b>483</b>	Downtown Salem



<b>486</b>	Salem Neck, Salem Common, Willows, Derby Wharf, The Point, Peabody Stop and Shop, Moose Lodge
<b>487</b>	Market Basket (Salem or Danvers), Walden Pond, Stage Fort Park, Liberty Tree Mall (movie theater), North Shore Mall.
<b>488</b>	Cabot st in Beverly
<b>489</b>	Beaches, Essex/derby sts, commuter rail station, Cambridge, wonderland Mbta
<b>490</b>	My preferred stops would be: Pickering Wharf, Downtown Salem, MBTA commuter rail, Highland Ave
<b>491</b>	From SSU to HIGHLAND Ave w/out going all the way in to the downtown station
<b>492</b>	Downtown
<b>493</b>	Downtown, The Willows, the YMCA, up Lafayette and/or Canal
<b>495</b>	Primarily, I would like a shuttle that runs from Salem High School to various neighborhoods for our students to use after after-school activities. As a coach, it is heartbreaking to see so many students without rides. Many of them use the little money they have to pay for taxis or an Uber. Others walk through Salem way too late at night. I'd like to see some kind of shuttle assist these students so they can get home safely.
<b>496</b>	Boston; service to the MBTA station
<b>497</b>	Retail destinations such as the Northshore and Liberty Tree malls, Hawthorne Square and Walmart plaza on Highland Ave, and the shopping plazas along Endicott Street and Andover Street/114 in Danvers and the shopping plazas in Vinnin Square.
<b>498</b>	Vinin Sq, MGH Danvers, NSMC,
<b>499</b>	Downtown, Willows, train station, SSU, Highland Ave
<b>500</b>	Willows, winter island
<b>501</b>	downtown salem, willows, highland ave
<b>502</b>	salem neck, canal street, derby street/willows, jefferson
<b>505</b>	Willows, downtown Marblehead and Beverly.
<b>506</b>	If it was available frequently I would take it as much as I could. I often walk places and uber home, a salem shuttle would be perfect
<b>507</b>	Resturants in other parts of city and neighbiring towns
<b>508</b>	Peabody, Beverly
<b>509</b>	Between South Salem and downtown Salem, mostly. It would be wonderful if there were more transportation options between Salem and Boston, even Salem to the Wonderland T.
<b>511</b>	None
<b>512</b>	I'd take it to Highland ave or Vinin Sq.
<b>513</b>	Airport miracle train station
<b>514</b>	work, in the downtown Salem area
<b>515</b>	South salem to downtown salem and to downtown beverly
<b>516</b>	Downtown Beverly, Swampscott, Marblehead. For nightlife a shuttle from Rocks to Longboards would be nice, or even a shuttle from Downtown Salem to Downtown Beverly
<b>517</b>	Far from the tree Downtown beverly Downtown salem
<b>518</b>	Highland Ave
<b>520</b>	To the movies, and to the dog parks. People like me are mostly shut in do to no having a way or having very limited ways of getting to places where we can interact with others.

<b>523</b>	Salem State.
<b>524</b>	Downtown
<b>525</b>	From neighborhood to downtown, to Marblehead
<b>526</b>	The Willows, Winter Island, home from a restaurant (we loved the Pedicabs)
<b>528</b>	Market Basket, North Shore Mall, Liberty Tree Mall
<b>529</b>	Malls, Cummings center, downtown Salem, mcgrath Park/sports fields
<b>530</b>	A three-pointed local transit system offering frequent service from downtown Beverly in the North, through Salem, then South through Salem State to Vinin Square on one leg, and through Peabody Square to 128/North Shore Mall would unlock tremendous potential for intra-city connections for work, shopping, and recreation. That these corridors significantly overlap with existing and historical transit alignments hilights the inadequacy of services provided by the MBTA, and the need for local initiative to drive transit planning. That same existing and historical infrastructure - unused capacity on the commuter rail right of way, and the largely inactive rail line from Salem through Peabody Square - offer potential for transit routes that bypass difficult spots for personal automotive traffic, and that may scale up from shuttle to bus to rail to meet demand.
<b>531</b>	Downtown salem, malls
<b>532</b>	To the malls
<b>533</b>	Library, vinnin square, old town Marblehead, downtown beverly,
<b>534</b>	Downtown Salem, Salem Willows, Pickering Wharf, and Salem State are on the top of my list
<b>535</b>	Downtown Beverly (Anchor or Barrel House) Peabody Square (Brodie's)
<b>536</b>	Hawthorne Square and to Central Square Lynn or anywhere closer to Boston
<b>537</b>	Lynn Way, Lynn, Boston
<b>538</b>	Whole foods, Trader Joe's, North Shore Physicians group on highland, movie theater at liberty tree, Salem Willows, Highland ave shopping plaza.
<b>539</b>	Specialty stores (Christmas Tree Shop)
<b>540</b>	Downtown Beverly, Cummings Center, North Beverly
<b>541</b>	Peabody, Danvers
<b>542</b>	Salem Willows, Lynn/Nahant Beach, Dane St. Beach Beverly, Marblehead Devereux Beach, Walmart + Market Basket on Highland, North Shore Medical Center.
<b>544</b>	Vinnin Square and Downtown Marblehead
<b>546</b>	Life Bridge - thrift, Walmart, Market Basket, Salem Willows, Salem Public Library, Dept. of Transportation Association.
<b>548</b>	The Malls, Doctors, Food Shopping
<b>549</b>	No.
<b>550</b>	MBTA Peabody to rt. 114 Danvers.
<b>551</b>	Faneuil Hall, Downtown crossing, medical centers.
<b>552</b>	Errands, medical appointments, shopping, library, Salem Willows, Winter Island, book store, downtown.
<b>553</b>	Boston
<b>554</b>	Downtown, Willows, The Point
<b>555</b>	A bus that goes up Tremont street and up route 114 through Peabody, past the malls.
<b>556</b>	Rockport

<b>558</b>	The malls (North Shore, Liberty Tree, Square One), Vinnin Square
<b>559</b>	The point to Highland Ave (Medical and Shopping area). The point to North Street (area around cemetery).
<b>560</b>	The malls, bowling alleys, movie theaters, laser quest.
<b>561</b>	The malls, bowling alleys, laser quest, chuck-e-cheese, movie theaters.
<b>562</b>	Liberty Tree Mall, Northshore Mall, Cummings center.
<b>564</b>	Maybe Marblehead. Lynn & Beverley for YMCA activities and other recreational services.
<b>565</b>	Rockport. Gloucester.
<b>566</b>	local pharmacy, Peabody senior center, Beverly senior center.
<b>569</b>	Peabody, Danvers
<b>572</b>	North Shore Shopping Center. Liberty Tree Mall.
<b>573</b>	North Shore mall. Liberty Tree mall.
<b>575</b>	Boston Museum
<b>577</b>	Staples
<b>580</b>	Danvers
<b>582</b>	Vinnin square
<b>583</b>	Liberty Tree mall, North Shore mall, Lahey Clinic
<b>584</b>	Peabody, Danvers, Beverly Senior Centers.
<b>586</b>	Salem Willows, North Shore Mall, Liberty Tree Mall, Square One Mall, North Shore Medical Center, Winter Island, Devexue Beach, Kelly's in Revere or Saugus.
<b>588</b>	North Shore Mall, Liberty Tree Mall
<b>589</b>	Other senior centers outside of Salem.
<b>590</b>	Between Salem State locations and Downtown
<b>593</b>	North Shore + Liberty Malls. Lynnfield marketplace - Marblehead.
<b>594</b>	Food stores, Retail, mall

(457 total)

**Are there any issues we should address and consider as we conduct the shuttle feasibility study?**

(271 total)

#	Responses
1	Hours of operation, cost, options for payment, disabled folks, map
2	Handicap access Pets allowed
3	Affordability...reliable timely service...ability to get on/off anywhere along route or sufficient stops to limit amount of walking needed
4	Frequency of shuttle service and number of days it is being offered. A place to store a bike and/or wheelchair. Shuttles that "dip" so the first step is not so high for seniors who have trouble lifting their legs.
5	Where parking / driving is difficult it would be easier to use a shuttle instead of Uber which gets expensive.
8	density of population, cost, scheduling including weekends and late night
9	Reliability
12	cost, timeliness
14	Ensure that the shuttle runs at times that make sense, not random, ad-hoc schedules like the 451 bus.
15	I know Salem wants to be age friendly but it isn't. My husband and I have a very hard time getting around. Uber is expensive and we are often at home for extended periods due to limited funds and equally limited transportation options. Seniors give a lot to the city but we don't necessarily get a lot back. If you're a smidge over poverty levels, It's very hard to get help and resources.Give us affordable transportation without unreasonable financial criteria.it would help a lot.
20	The priority of reducing car traffic and enhancing tourist convenience.
21	Locations where the shuttle picks up participants...also snowy and icy weather.
26	Medical apts. are not always available on the days you go there or the times. You need to also consider the difficulty of getting to and from a Surgical Day Care center when a senior has no one to drive them or pick them up when ready for discharge. A major issue.
27	Congestion is already high and I would suspect there would never be a reliable schedule during October.
30	Easy access to vehicle and wheelchair accessible
31	I don't think tax dollars should go towards this service.
32	Senior citizens concerns
33	Please get email newsletter out for the relevant age groups. I don't need these services now but have not been sent anything since moving back here 2 yrs ago.
34	South Salem station would be great but I would still need transportation to it or would drive and need parking.
35	Disability accessible, trained staff in CPR
36	Where would the shuttle pick me up? Could it be close to my home?
40	Scheduling. Fares \$\$\$. Handicapped access. Routing.
41	Have service on weekdays and weekends that is reasonably reliable and reasonably frequent.
42	Timing, routes, convenient pick up locations

<b>45</b>	Make it safe for teens
<b>47</b>	Liberty Tree Mall.....doesnt have to be a shuttle just get a bus from North Salem to go that route via North Street. NOW I think you can get there from the train depot but you have to go to Lynn first
<b>49</b>	Difficult to go grocery shopping without a car
<b>50</b>	Well marked stops that do not impact traffic flow when the shuttle stops. Benches at stops for people to sit while waiting.
<b>51</b>	to add in availability and flexibility on Election Days to be able to get a ride to the polls
<b>52</b>	Reliability and the opportunity for smaller "busses" to sometimes circumvent highest trafficked roads, while still getting me close to where I am going. A short ride is always appreciated and rewarded.
<b>54</b>	Could consider 2 routes - 1 for intra-city and 1 for destinations outside of Salem? Would like to see consolidation of existing services if feasible: SSU shuttle, trolley, MBTA bus, COA van. This could drive higher ridership?
<b>56</b>	Commuting vs personal travel have very different needs but are both very important. Services should run often enough to actually provide value. Otherwise people will continue to just use cars. Frequent availability to blue line would be awesome.
<b>58</b>	Pedestrian access to/from the shuttle stops - crosswalks and sidewalk ramps
<b>60</b>	Probable usage, hours most needed
<b>61</b>	Use small vehicles until you build up riders. I hate to see the empty large MBTA busses.
<b>70</b>	Location is important but so is availability of a shuttle. It needs to run when people will use it. For me that is on weekends into the evening and during at least rush hours.
<b>75</b>	What the cost would be (if any) for salem residents.
<b>80</b>	Cost, efficiency, cleanliness, environmentally friendly, ability to bring a bike along, handicap access, nice friendly drivers
<b>81</b>	It is essential to view this decision through a racial equity lens
<b>85</b>	If the shuttle isn't frequent enough I won't use it. I would rather walk 15 minutes than wait 15 minutes for a shuttle to pick me up. I would love some sort of service that just looped Lafayette st and canal st. It doesn't need to fight the traffic all the way to the train depot.
<b>91</b>	hours of service. weekend nights would be good. Insanity that is October in Salem-- and a resident wants to go to any of the places in #16.
<b>95</b>	Frequency and timing Potential enticement for car owners
<b>96</b>	1. Accessibility. This includes waiting areas -- sheltered benches. Look at sidewalks used to get to access points. Not much help to have accessible busses without a way to get to them. 2. Cost. Tickets or tokens on a sliding scale? Is this a resident only thing, or will it get overwhelmed in tourist season? Access to tickets.-- I don't use the trolley because I have to go downtown to get a ticket! Not helpful, when I could pick it up on Chestnut Street to go downtown if I could just show my license as a resident.
<b>97</b>	It would be great if it was dog friendly. Cost would be a factor.
<b>105</b>	What is the incentive to take the shuttle? This should be a problem solver and people should not have to plan their whole life around a shuttle like they do now with the 2 or 3 bus routes and commuter rail.
<b>110</b>	Consideration of use for SPS as well.
<b>112</b>	powerchair and rolator accessible
<b>114</b>	balancing the needs of both tourists and residents
<b>115</b>	Frequency of service Should include night service weekend schedule Cost of service-if not free can we use a Charlie card or something similar. Even if the fare is 25c often don't have change
<b>117</b>	Frequency, accessibility to seniors and disabled.

<b>121</b>	Yes. Ease of use, frequency, and consistency of service are key. As is advertising. For example, the Trolley is an AWESOME resource for residents and my family would use it all the time, and we feel the same about the Salem Harbor Shuttle (the boat taxi). However, for the trolley, it's literally IMPOSSIBLE to utilize because we have to get to the Trolley Ticket office to pick up a free ticket, then can only use it that same day;; you should be able to jump on anytime and show ID on board. Regarding the Salem Harbor Shuttle, what tremendous potential! But no one knows about it, there no advertising, and the schedule is just whack! Research those (and others that exist) and find the root causes of why Salem residents rarely use them and then solve those in planning the shuttle otherwise I guarantee it will fail before it even had time to get established. Residents CRAVE shuttle-type services to get around Salem but no one listens to the customers needs. Hopefully you will!
<b>122</b>	Not that I can think of.
<b>123</b>	Keep in mind accessibility for the elderly and people with disabilities. Accessing some of the more preserved areas in Salem can be very difficult, sometimes impossible, for persons with limited mobility.
<b>126</b>	cost and payment types accepted
<b>127</b>	small fee versus none, subsidized for low income, disabled, seniors
<b>128</b>	Salem is a city that has almost everything a locavore like me needs, except for a city-wide shuttle. I believe a city shuttle will encourage more people to support Salem businesses.
<b>129</b>	We will need to have a marketing plan and make sure people know when and what the shuttle offerings are. It will need to be comfortable.
<b>131</b>	Times shuttle would be available. Day and night
<b>132</b>	I do not believe this will ever work
<b>133</b>	neighborhoods on the outskirts would never be accommodated...City peeps would expect service frequently
<b>135</b>	Allowing for poor populations to access transportation
<b>138</b>	Make sure the stops are cleared of snow in winter. It is very dangerous scaling snowbanks to get onto a bus. Our population is increasingly elderly and increasingly pedestrian. Clear sidewalks are a serious public health concern.
<b>139</b>	Please make them as user friendly and eco-friendly as possible!
<b>140</b>	I think teenagers should be encouraged to ride. The connection from the drop off, is the sidewalk good, crosswalk, et.c
<b>142</b>	Current bus departures at train do not line up with train arrivals. More people could use public transportation if they matched
<b>144</b>	Heat inside the waiting area at the Salem Commuter Rail Station would be very welcome.
<b>147</b>	frequency of service
<b>149</b>	Traffic in downtown Salem and along Rte 114 may affect shuttle frequency
<b>150</b>	Not sure yet. Just make sure it's fuel efficient and can pay for itself over time.
<b>152</b>	Price! For example, I am upper middle-class, and I find it difficult to pay for the train to Boston and the ferry (though I do it). I can't even imagine what working class people, poor people, and students do. It would be amazing if there was a truly low-cost shuttle. The City of Savannah, Georgia, has a free downtown shuttle that goes in a loop--I have used it and you see all kinds of people on it, which is really cool. The shuttle is well-maintained, clean, and simple to understand. I suggest that you look into that model, since Savannah is similar to Salem in that it is a city with a major tourist trade based upon history, architecture, and ghosts! Just like us!
<b>154</b>	Have it run later for people leaving bars, have it run every half an hour
<b>156</b>	Women's safety and better streetlights. I'd walk from SSU, but at night, no route is safe, well lit.
<b>157</b>	Direct trips to locations like the airport. Not as many stops as the MBTA bus.
<b>160</b>	Cost will be an important part of how often some people will use a shuttle as well as where stops are located (obviously).
<b>165</b>	Added Noise, pollution, congestion

<b>166</b>	Cost and frequency of trips.
<b>175</b>	Parking and accessibility.
<b>177</b>	Multiple pick up and drop off areas
<b>182</b>	Price! It's far less expensive to take my family somewhere in the car than to pay for all of us to take public transit which is why I rarely use it. If it's cheap I would absolutely use it. (Which is why I'm going to answer no to the commuter rail question, because I can't afford the commuter rail but I wish I could)
<b>186</b>	cost
<b>188</b>	Try to make the stops on streets that would back up traffic for too long.
<b>190</b>	It should coordinate with the MBTA system in terms of schedule and fares if possible. It should not be marketed for a particular demographic but to everyone (even those who have access to a personal car).
<b>192</b>	Connecting all neighborhoods Partnering with SSU and Trolley ownership Consider using out of use trolleys or senior shuttles to start, to gauge interest and save upfront costs
<b>194</b>	Consistent schedules
<b>199</b>	I think frequency and directness are important. I used to take the MBTA bus to work in Danvers and it took much longer to get there than if I drove, because it was a roundabout route. It also didn't run very often. Those were both things that make it inconvenient to take a bus. I walk a lot and that's why I love Salem. I can get around on foot to many places. I would take a shuttle to get to those places that are either a little to far to walk or aren't pedestrian friendly.
<b>203</b>	The focus should be on giving residents another option to car ownership. Taxes and car share may actually have solved a long standing problem. May not be cost effective for everyone. May be cheaper to offer vouchers or have the City contract with services than running bus services, but this doesn't really get cars off the road. There used to be an intra-city "inner loop" bus service. Old routes should be reviewed. I have long thought Salem needed a mini-bus system modeled on Cape Anne Bus service. Their equipment appears to be about the right size. Our current Snr. Mini vans are probably too small. It should be focussed on getting people around Salem to shopping/restaurants up on Highland Ave, in Vinnin Sq. and along Canal St. A series of loops that intersected at 2 locations-the existing MBTA stop or Riley Plaza. Running it around business hours with frequency to match demand makes sense. A loop that ran continuously from Train to Riley Plaza, up Essex to Highland (with various stops) and ran THRU the shopping centers (paid in part by stores via advertising or fees to stop.), down Swampscott Road to Vinnin Square(same THRU shopping centers, etc.) then up past college parking lots up Canal or loops past college and up Lafayette. Other loops can be designed. App to track or order needed. I can see loops thru North Salem to Cemetery, Bates, down North St. to Mason, to Leggs Hill across to Stop & Shop down Boston to Senior Center. Also need a well designed downtown loop that may link seasonally (?) to the Willows/Winter Island. These are just a couple of examples. We have redundant capital equipment often left idle, e.g. Senior Center buses do not operate past ? time in evening and lay idle all weekend. School buses also lie idle most of the time. All equipment currently operated by the city-school buses, senior center vans, trolleys (?) should be analyzed for occupancy, usage and cost--to determine average cost per passenger mile, accounting for all costs--fuel, labor, equipment, insurance, maintenance, etc. Bussing children is very expensive. Neighborhood schools can work and be balanced in terms of demographics by well designed bus routes. Suspect this will require excellent data and coordination with the schools. Similar data for SSU. There is probably an App already in existence that can help track time of estimated arrival. BART in San Francisco has one. Seniors may need a telephone service. The idea is to keep people's time waiting for a bus to a minimum. The routes should be run in opposite directions like a train line to minimize wait times. As they are loops you can decide which way to take the bus o minimize drive time. This allows system to maximize capacity. One crazy idea. Track ridership. If you ride more than X times per month you start getting reimbursed, i.e. paid to ride when you maximize use. This means that user costs decline at a graduated rate by frequency of use. You get reimbursed/paid to ride. That can be a great promo-story. It would make this system very innovative. It is a bit like the T-monthly rates without having to lock up a large amount.
<b>204</b>	the times of the shuttle would need to be reasonably frequent
<b>205</b>	Cost should be minimal, but a small fee is reasonable.
<b>207</b>	Frequency of service, especially on weekends.

<b>208</b>	Working parents need options at night
<b>209</b>	I think you need to convince the Business community and especially the restaurant industry how invaluable this could be for them. For example, no need for designated driver in the evening if a shuttle service is available to take you to and from the restaurant.
<b>210</b>	Low cost Fare cards (like a Charlie card)
<b>212</b>	Frequent and accessible stops.
<b>213</b>	Clean, non smoking
<b>214</b>	Safety, Price, Visibility, Consistent and Frequent scheduling/stops
<b>216</b>	Late nights and weekends are tough times to find suitable transportation.
<b>218</b>	Cost to use, and the impact on traffic and parking
<b>219</b>	Cost to residents especially seniors
<b>221</b>	Nope.
<b>223</b>	Don't do it, waste of money.
<b>225</b>	Frequent dependable service will do a lot!
<b>227</b>	This should be set up like the one in Rockport - large parking lot, cheap price. Get on the shuttle, get dropped off. Get back on the shuttle and get dropped off at the parking lot.
<b>230</b>	Later evening service, frequency, route logistics, timing with peak driving times
<b>241</b>	I use the ride, and those minivans/shuttles are disgusting. The taxis in Salem are notoriously gross, which is why we all switched to Uber so readily. I can't imagine a shuttle being clean and well maintained.
<b>245</b>	_____
<b>246</b>	I realize this is both vague and obvious, but one of the reasons people would rather take their own car some place versus a shuttle is because they want to be able to come and go as they please. I think frequency of the shuttle is going to be a big consideration for someone to use, or not use, it. Additionally, and I realize this is quite silly, if you want more people to be more inclined to use the shuttle, I would recommend making the shuttle less of a "big van" or MBTA-type bus, and more of an aesthetic trolley type.
<b>247</b>	How often it runs and the location of the pick-up and drop off.
<b>249</b>	Handicap accessibility of routes and services should be a PRIMARY consideration in tgis study.
<b>250</b>	buses do not run to peabody-danvers on sundays.
<b>251</b>	I would like to see a shuttle that made the high tourist times easier for parking. This would allow support for our businesses. Perhaps there could be satellite parking at schools, having tourists shuttled to the downtown for restaurants and shopping.
<b>252</b>	If it must be convenient and reliable and run frequently.
<b>254</b>	Accessibility
<b>255</b>	Timing and frequency. If people have to wait too long or stress too much about using the service, then it will go unused. Also, will pick up/drop off locations be safe.
<b>258</b>	Strollers
<b>259</b>	Cost to the city and tax base
<b>266</b>	WOULD BE NICE TO ACCESS ALL AREAS OF THE CITY



<b>267</b>	We're a low lying city likely to be heavily affected by climate change. We need to reduce our carbon footprint as much as possible, whether that means car-free areas, electric busses, or bigger bike lanes.
<b>268</b>	Acessibility.
<b>272</b>	No
<b>279</b>	Don't add stops on Bridge or Derby Streets. Traffic is bad enough already.
<b>280</b>	Accessibility
<b>284</b>	Handicapped access to vehicles. Multi-language schedules. Consistency of schedules.
<b>288</b>	I'm not knowledgeable enough about the subject
<b>289</b>	Availability
<b>292</b>	1. Have space for bikes if possible. 2. Definitely include winter island & the willows- you can only get there by car or bike & it would also reduce parking issues. 3. Kids under a certain age (12?) should be free 4. Residents ride for free. Visitors pay a small fee (daily or weekly rate) for a pass. 5. Include the following drop off/pick up sites: Essex st downtown (by Common/Hawthorne intersection), commuter rail, ferry, Washington st. by Gulu Gulu, Crosby's market, Forest River Park, Shetland Park, Derby st. (by the wharf & shops), Lynch YMCA, Vinnin Square, Bridge st. by Coffee time, Beverly (near Cabot st stores & restaurants), Beverly train station (on Rantoul st.), Stop &Shop/Cummings Center Beverly, Lynch Park in Beverly. 6. Have a couple express shuttles (one to North shore mall, one to Vinnin Square)
<b>293</b>	Travel during snow emergency.
<b>299</b>	I think it would be great if there was shuttle service available through out the city.
<b>301</b>	During a snowstorm, when mandatory off-street parking is in effect, a shuttle bus from the parking garages to transport people—especially the ELDERLY citizens—back to their homes.
<b>302</b>	clear communication with maps, schedules; cleanliness of shuttles
<b>303</b>	I'd be concerned about shuttle stops and maintaining accessibility for pedestrians and riders on the typically narrow sidewalks in Salem
<b>306</b>	Will this provide benefits to Salem residents or will it be just another traffic disruption with frequent stops and sightseeing etc. ?Will there be a cost and why should we bear it?
<b>309</b>	reliable schedule
<b>313</b>	Shuttle stops should not eliminate existing parking. Use existing MBTA stops or existing no parking areas.
<b>316</b>	Cost Schedules
<b>317</b>	Additional transportation options is very much needed in Salem, it would be wonderful.
<b>320</b>	Salem State students contribute to the parking problems for full time residents. Landlords need to provide parking or there needs to be better shuttle services.
<b>321</b>	Unknown
<b>322</b>	Many seniors do not have a car and could really use a shuttle service. The Senior Van is great but limited.
<b>324</b>	Downtown Sale
<b>325</b>	Students
<b>326</b>	Thank you for doing this! I might take other shuttle routes if they were available. Mostly I go back and forth between SSU/Forest River Park area and Downtown.
<b>328</b>	Apologies - I didn't know where to write this - but question 18 is definitely of interest. My partner and I would very much like to see a 2nd commuter rail station + connection to Jefferson - even if it is very bare-bones.

<b>330</b>	non smoking optiona
<b>334</b>	Accuracy/predictability of schedule. Duplication of MBTA bus service - I would appreciate communication that shows how this and other services combined provide options for traveling without driving.
<b>336</b>	Traffic and environmental impact. Background checks for drivers, passenger safety and security.
<b>337</b>	Right now the Trolley could serve some of the services but they make it complicated (and uncomfortable) by making you fill in paper work for each ride. I feel uncomfortable doing it more than once a year. They should allow us to show ID and board.
<b>338</b>	Can't think of any
<b>340</b>	Run the shuttle in all Salem neighborhoods & run them frequently.
<b>341</b>	Different pick up locations than mbta bus to give people more options
<b>343</b>	Congestion, school traffic frequency. Don't stop service near SSU in the summer. Look into dedicated or priority bus lanes.
<b>346</b>	Please consider stops in areas that locals frequent, but are either too far for many to walk to, but are often hard to find car parking for, especially the public library, downtown, waterfront, etc.
<b>347</b>	If it isn't going to be frequent or timely, the shuttle should not be instituted. The Ogunquit Trolley comes to mind; you don't have to wait half an hour for a trolley.
<b>348</b>	Handicapped access, linguistic access, economic access
<b>349</b>	Bus stops - clean, lit, safe, heated? Cost.
<b>351</b>	Folks that are working will likely have different needs from those that are retired. For instance once I retire, I would consider giving up my vehicle if there was a shuttle to take me where I need to go. Perhaps the cost could be a sliding scale based on income.
<b>353</b>	Frequency of shuttle
<b>355</b>	more details on what this service would entail. Pricing? Salem only locations or are the malls in Danvers and Peabody locations that will be available too? How many shuttles and what the prospective average wait time could be?
<b>357</b>	I would like more options especially around October to help get residents around. Whatever is offered it has to run frequently enough and convenient stops to make a service that will be used. In general I find it unacceptable to have any public transportation that have only one or two people on it.
<b>360</b>	Operating Hours and frequency. MBTA bus schedules on the weekends are not very convenient. They either don't run the route on weekends (459) or the frequency of buses turns a quick errand into a 4-hour ordeal.
<b>361</b>	frequency of stops and number of stops - people are more likely to use a shuttle if it is more convenient
<b>362</b>	Accommodations for those of us with disabilities, mobility issues
<b>363</b>	Aesthetics, type of fuel used. No gas consumption, low carbon footprint
<b>365</b>	Having bike racks. including art into the inside or outside of the shuttle / making it visually appealing and engaging. Having the shuttle run on alternative energy - electric or hydrogen, not natural gas. If a shuttle is to be successful, it has to address multiple community issues, not just transportation.
<b>368</b>	Ferry to cape cod, ferry to gloucester
<b>371</b>	People going downtown might use a shuttle to avoid using a half tank of gas to find parking. It's horrendous, and will only get worse given residential developments in the pipeline. So there's that. However - gridlock is so bad there, some avoid downtown altogether as best they can. You might consider trying to use routes outside of that fluster from Hawthorne Blvd to North St, from Bridge to Canal, incorporating at least one more "express" route. Probably impossible, just a thought. Also, those of us who avoid downtown altogether b/c of gridlock will probably start avoiding Canal (Lafayette's already gridlocked half the time, too) for the same reason b/c of the reconfiguration of the lights at Mill Hill. Who DOES these things??? We may be quitting Highland, too, those of us on the other side of downtown, as things get worse there. The point is - yay, shuttle, but who wants to sit on it in traffic? May as well drive! Keep Danvers (and Beverly) green! \$\$\$

<b>372</b>	I think certain shuttles should make stops at say Essex st. Somewhere between Webb st. And Hawthorne Blvd.
<b>374</b>	This should be part of a comprehensive transit/traffic improvement effort that addresses such issues as the number of cars associated with SSU (WAY TOO MANY!), lack of coordination among many simultaneous infrastructure projects, underutilized roads (Jefferson Ave., Harmony Grove Rd.) and proper balance between autos and pedestrians ( are all TWELVE crossings on Washington St. really necessary?)
<b>375</b>	People need to be able to take carts to carry their groceries.
<b>376</b>	Shuttle should be reasonably priced. Salem Ferry is cost prohibited to most people as it's mainly geared towards tourist as opposed to citizens.
<b>379</b>	Cost. Frequency.
<b>380</b>	Extend MBTA Blue line closer to Salem. Whenever we go into Boston we drive to Wonderland and take blue line in. Commuter rail and the Ferry do not run often enough. I drive 1A south to work every day and most of that traffic is people driving to Wonderland.
<b>381</b>	No food should be allowed (like Washington DC Metro). Drinks in non-spillable containers only (and the shuttle could SELL these with a cute logo!! maybe even give them out on opening day). Pet friendly for leashed and well behaved dogs and pets in carriers. Get rid of parking along main roads and have that lane give priority to the shuttle and buses. Not too many stops or have an A and B labeled shuttle each stopping at every other stop to speed things up.
<b>383</b>	Proper distribution of the survey, no one knows about it. There are ~43,000 in the city. How many know about the survey??
<b>384</b>	The bike paths as currently painted/designed are exceedingly dangerous. They are terrible accidents waiting to happen. The victims will be bicyclists to the greatest extent, but the automobile driver will suffer mightily for a very long time as well.
<b>387</b>	Consider the ADA for disabled people
<b>389</b>	how will residents who live in downtown area commute to new senior center?
<b>392</b>	Handicapped services for the shuttle
<b>394</b>	Handicap Accessibility
<b>395</b>	handicapped accessibility to the vehicle(s), visible crosswalks and effective lights to the places the shuttle stops
<b>397</b>	Putting stops in places with shelter from the weather.
<b>398</b>	Are children allowed on there unsupervised?
<b>399</b>	Months other than October! Would like to use our own city more on weekends but the parking situation is a total turn off. Example - Where do you park to go to the library - you cant, so you dont go.
<b>403</b>	convenience
<b>405</b>	Regular schedule
<b>406</b>	Commuter Rail schedule
<b>408</b>	Losing parking spots to shuttle stops.
<b>410</b>	it should run on the weekends without limited service. It should run in the evening, it should be affordable.
<b>412</b>	Wheelchair accessibility
<b>413</b>	Parking for those who wish to take the shuttle to another location
<b>414</b>	Traffic and oarking at places like school
<b>419</b>	Yes, frequentcy, cost, time, flexibility
<b>421</b>	Should run frequently, clearly marked routes and schedule
<b>422</b>	Added traffic (picking up/dropping off).



<b>423</b>	I drive now but will soon reach the age where I need to rely more and more on shuttle service for local errands - shopping, banking, library, medical appointments on Highland Avenue and perhaps Mass General outpatient on Endicott Street in Danvers.
<b>426</b>	Low cost
<b>427</b>	Ease of access, frequency of service, ease of carrying bundles and loading granny-cart, exposure to weather while waiting for service.
<b>429</b>	Have stops at enough locations near elderly housing.
<b>432</b>	Please keep a reasonable continual schedule -- at least during the day -- so the shuttle is convenient to those who want to use it.
<b>434</b>	cost and frequency of service,convenience
<b>437</b>	Availablity of evening hours - I can not drive at night
<b>438</b>	Ease of entry of vehicle, low cost convenient schedules accomodations for elders, disabled, etc.
<b>439</b>	Access to shuttle. Age. Sex. Disabilities
<b>440</b>	That round-trip service be available for mornings, afternoons and evenings. Reasonable fares. Discount for senior citizens. How many stops per ride and who decides where the stops will be, especially in Salem. Would there still be a necessity for the big, gas-consuming buses that now transport people on the North Shore if the shuttle extended to surrounding communities and Boston.
<b>446</b>	Please make sure it's handicap accessible.
<b>449</b>	Worried about individuals under the influence
<b>452</b>	Make all the shuttles handicap accessible. Especially for people in wheelchairs.
<b>454</b>	Run all hours, not just rush hours. This is especially important to students with not traditional schedules
<b>456</b>	Fees low or some sort of SSU student discount/pass
<b>457</b>	Frequency of service, and timing with commuter rail train
<b>458</b>	la transportacion debe ser a bajo costo y constante y responsable/fiable.
<b>460</b>	safety of the passengers Cost reasonable Frequency
<b>463</b>	I would make sure that whatever buses you use for the feasibility study are clean, new, and well branded. They're a stigma for using buses as mass transit that deters people from utilizing bus service.
<b>465</b>	South Salem is hard to access since it's over an hour walk to the train station
<b>466</b>	No increase to property tax
<b>469</b>	Making it fun. The Salem Ferry is fun. You can have a cocktail and gaze at the water. How is taking a shuttle fun?
<b>470</b>	The cost. while this is great in theory, any extra money needs to go to fixing our water pipes. We have breaks almost weekly, and being without water is more vital to living then a shuttle . We should be encouraging walking, biking and car pooling, not paying for a shuttle.
<b>471</b>	early evening service, up to 8pm at least.
<b>474</b>	Safety on Salem's Streets. Try walking down Pope or Proctor to Boston St and on Boston St. Traffic lights are missing in key crossing areas. Sidewalks just end. It's very dangerous.
<b>476</b>	Liability. Dependability. The city should not be in the transportation business. Stop trying to go in a million directions. Start doing something really well like keeping the streets clean and the huge homeless teen population.
<b>480</b>	Please don't duplicate service (i.e. reinvent the wheel). We definitely need more transport options, but we don't need more of what we already have.
<b>487</b>	As a Salem resident, I didn't know the Trolley was free. If I'd known, I would have used it much more often.

<b>490</b>	Bridge St to the commuter rail feels very congested during busy times, as there are numerous lights. I would hate to add to the congestion with another shuttle or bus.
<b>493</b>	Make sure seats are comfortable for larger people and disabled; ensure disabled can get on and off transportation
<b>497</b>	Any kind of shuttle/trolley/streetcar/light rail system that is designed to be a private vehicle alternative in regards to food and retail shopping, needs to take into account that there needs to be adequate space for not only people but their grocery and shopping bags, packages, and folding shopping carts.
<b>498</b>	Cost, scheduling - it should work with work schedules.
<b>501</b>	convenient pick up and drop off spots, times available.
<b>505</b>	Share shuttle costs with neighboring towns and/or businesses benefiting from foot traffic.
<b>506</b>	Cost. We don't have many perks from businesses etc from Salem, the PEM and the witch museum seem to really be it. I'd love more recognition and convenience for us during busy times in the city
<b>507</b>	End time!
<b>508</b>	price. Will it accept the MBTS disability pass? What hours are they in Service? Beverly's shuttle bus is a joke. It runs once an hour until 5:00 pm and takes an hour off for lunch
<b>510</b>	Affordability and schedule
<b>511</b>	I wouldn't use it. Please fix the intersection of First St and Swampscott road. WAY more important than this shuttle thing or putting bike paths in the middle of the street (in front of Howling Wolf). Sometimes (often) I wonder about the priorities of this city.
<b>512</b>	Unless service will be better than the T which already services most of the city I don't see why it's worth investing in.
<b>516</b>	Going out late in downtown Salem and being able to take the shuttle home instead of driving.
<b>517</b>	Homeless and drug addicts will hang out and harass people at bus stops
<b>520</b>	They should be animal friendly.
<b>524</b>	Shuttle would be more convenient than parking in downtown
<b>525</b>	Cost
<b>526</b>	Kids and how old they must be to use the shuttle unsupervised.
<b>527</b>	See how Salem State can get on board. Students do not access downtown enough.
<b>528</b>	I think you should provide a delivery service for Hobbs and Chop Suey sandwiches around the city.
<b>530</b>	Frequent (5-10 minute interval) all day service will be critical for making new transit useful for residents who need it most. Students, seniors, retail, restaurant, and shift workers are inadequately served by the current commuter rush hour and use-specific (tourist trolley, Salem State van, senior shuttle) options. Inclusive, reliable local transit would get cars off the roads and people into local businesses.
<b>534</b>	Times shuttle is available, people who may have packages with them, and perhaps whether the shuttle would do one large loop or if there would be different shuttle for different areas of town which all connected
<b>535</b>	How are you going to monitor drunks and beggars? Most adults cringe at the nips all over town, if that becomes the norm it will curb use.
<b>536</b>	Accessibility and schedules
<b>537</b>	Frequency
<b>538</b>	Keep in mind not everyone has a smartphone. Need service that does require using an app.
<b>539</b>	Could you please consider Boston Street area?

<b>540</b>	Bring back plastic bags in Salem.
<b>541</b>	Check with the National Park Service. They ran a free shuttle in the 1990's for a few years.
<b>542</b>	Fair Pricing
<b>543</b>	Age, finances, everyone knows Salem is not a "poor city" + doesn't do enough for various younger/older people - late 50's to mid 60's.
<b>545</b>	Extending transportation hours would make biggest difference to me - earlier/later/more frequent.
<b>546</b>	Seniors need transportation at a reasonable fee or donation.
<b>549</b>	Make sure that it's frequent.
<b>550</b>	local CATA needed.
<b>551</b>	seniors + student discounts
<b>552</b>	Some people have handicaps - walking for distance is difficult as is riding a bicycle.
<b>553</b>	Cost and Parking
<b>554</b>	Access for slow movers on + off.
<b>555</b>	Reliability and cost. Both issues with the MBTA in recent years.
<b>558</b>	Repair the streets and sidewalks
<b>560</b>	Fix the streets and sidewalks
<b>561</b>	Fix the sidewalks and pot holes, better street signs, more bus stops, more walking/bike trails.
<b>562</b>	I think the shuttle would benefit the community in terms of job placement. May also keep young kids and teenagers active.
<b>564</b>	If it is possible for former Salem residents to be able to get a ride to our senior center to attend for exercises and other activities we have.
<b>566</b>	Prescription pick-up at pharmacy while shuttle waits. Seniors like to socialize with other COAs at special events.
<b>572</b>	Multiple times to same destination.
<b>588</b>	Will it run late night
<b>593</b>	frequency + cost
<b>594</b>	How does it fit in the larger ecological system of the city? Does it tie in with pedestrian access, shopping, etc.

(271 total)

**If a new commuter rail station was added in South Salem (near Canal Street and Ocean Avenue with a pedestrian connection to Jefferson Avenue), would you use it?**

		Response percent	Response total
Yes		<b>51.19%</b>	<b><u>280</u></b>
No		<b>48.81%</b>	<b><u>267</u></b>

Statistics based on **547** respondents;

**If you use transportation services other than a car, please tell us about why you have made that choice.**

(301 total)

#	Responses
2	parking issues traffic weather issues
4	I walk to almost everywhere in downtown Salem because it's good exercise. I would use a shuttle rather than my car to go up on Highland Avenue.
5	Traffic, easier to take the commuter rail or Uber, don't have to spend time or money on parking.
7	I am retired, moved here from Pennsylvania 3 years ago, find local driving habits too aggressive for my comfort, so take public transportation when I can in large part because I have the extra time available. Could not do that if I were working.
8	commuter and other rail, some busses ...ease of use and cost
9	Walking is good exercise
10	Lyft. Cheap, timely and convenient
11	Availability
13	Bus- affordable to airport or Boston
15	My husband and I can't drive for medical reasons.
20	Train to Boston - faster and cheaper when considering parking. Generally non-car use either limo, train, or Uber for airport transportation and occasionally for evening social activities.
23	I do not own a car; I can use my son in-law's car sometimes.
26	Legally blind-low vision had to give up my license
27	We only have one car because parking is frustrating, horrendous and ridiculous (especially during summer and October). There are more garage passes given out at garages than there are spots making it extremely hard on residents. So when we need a second car I either use Uber/Lyft for one off trips or Zipcar for multiple destinations in a short time. I use these because of the convenience.
28	Environmental
29	I don't have, and can't afford, a private car. If that qualifies as a choice, I guess financial reasons?
30	Don't like driving at night or to the airport.
31	No traffic. Better for environment. too stressful to drive.
32	I didn't have a choice. I have a disability.
35	Cost
37	I am legally blind and can't drive
39	So I won't have to worry about parking. Better for the environment!
41	I don't own a car, can't drive anymore.
42	I occasionally use the Commuter Rail for travel to Boston when it is more convenient than driving in (i.e. if I am meeting someone that also has a car in town, or for meetings for work when I don't want to pay for parking).
44	Reduce cost, and reduce energy footprint.



<b>47</b>	I don't drive
<b>48</b>	I prefer to take the train to Boston and would love to take the ferry if it ran during the year.
<b>49</b>	Cannot afford a car with high taxes, insurance and living expenses.
<b>52</b>	Convenience. Less stress.
<b>53</b>	I haven't gotten the courage to use the public transportation system yet. If I need to go to work in October, or into Boston, I use Lyft because it's more convenient, cheaper, and less scary than driving myself.
<b>55</b>	Biking (from South Salem to downtown) is cheapest and quickest!
<b>56</b>	I love to use public transit whenever feasible. Unfortunately it just doesn't run frequently enough to provide any value to me currently.
<b>58</b>	I prefer to walk whenever possible. I commute to Boston for work and the commuter rail is far faster and more convenient, and cheaper due to company subsidy for the train pass.
<b>61</b>	I use the train or ferry to get to Boston because the schedules are convenient and I don't like to drive on congested streets.
<b>66</b>	Too far to drive, can't drive after dark
<b>69</b>	Commuter rail is the only feasible option to get to Boston but it's so expensive
<b>70</b>	Convenience and cost to use the train is much less than extra insurance, gas and parking to drive to Boston daily. Uber is the next choice for evenings out so no one has to drive.
<b>71</b>	I try to walk everywhere possible as traffic and parking can be an issue and I just prefer to be more active.
<b>72</b>	Avoiding traffic/parking hassles, lowering carbon footprint
<b>76</b>	Scooter...fuel economy, parking
<b>77</b>	Use Zipcar sometimes but infrequently- we only have one car and sometimes it's in use by one of us and the other person needs to get a car for a block of hours to get to/from school evening events or other city events that aren't downtown. Sometimes use Lyft or taxi when that makes more sense. Usually traveling with a kid, so the Zagster bikes aren't often an option, though I love that they exist.
<b>80</b>	Like the convenience of the train
<b>81</b>	Cost, ease of use, parking not required
<b>82</b>	Inclement weather, traffic, parking prices
<b>86</b>	I'm not lazy
<b>90</b>	Don't have access to a car
<b>91</b>	Train to Boston- but it is inconvenient, parking, etc.-- for recreation.
<b>97</b>	I use public transport when possible, but I tend to drive to Wonderland since the commuter rail is so costly. I would rather not drive since my work involves driving and I believe it is bad for the environment. Mostly I walk.
<b>102</b>	I walk into downtown a lot because of parking difficulties, but this then limits what I shop for as I have to carry it back out of town. I use the rail service to reach other cities frequently.
<b>105</b>	I use Uber a lot for work travel mainly to and from the airport because it is generally comparable or less expensive than a cab and usually more comfortable
<b>106</b>	I walk or ride my bike, because I am physically still able to do so. Also, parking is difficult to find downtown.
<b>110</b>	I moved here because it looked like an urban walkable city and I wanted that lifestyle.
<b>111</b>	Love riding my bike and walking to downtown restaurants, etc. we're lucky, living near Salem State

<b>112</b>	the ride in expensive and can accommodate my disability the car I can borrow not able to equipment often
<b>113</b>	Based on my location (Buffum St) I like to walk downtown except in the winter
<b>114</b>	I don't drive. My husband drives, but he is out of town a lot of business and so I rarely have access to a personal car. I have always lived around the Boston area and hated driving so I have never gotten a license. I walk a lot and use public transportation, and use Uber if needed
<b>115</b>	Driving conditions (road) Do not drive at night which limits activities I can attend
<b>117</b>	Lack of convenient parking, cost of parking it
<b>118</b>	Train to Boston to avoid driving & parking. But this fails me if I want to go in the evening on on weekend (lack of frequency) Ferry to Boston to go directly to wharf are to avoid driving/parking and to enjoy the ride.
<b>119</b>	Going into Boston I like the convenience of the Ferry and the Train . I would like to see it more affordable or seniors .
<b>120</b>	I live and work downtown so I walk for most things.
<b>121</b>	Vanpool for commuting to work... saves movey, stress, mileage of personal car, and reliable schedule To get around some of Salem, we use the Salem Harbor Shuttle when it works for us (again schedule is crazy). We live in the Point and love it for trips to Winter Island, the Landing (Ferry), and Pickering wharf. Its cheap, enjoyable, easy to use, and when it matches the time we need, its convenient.
<b>122</b>	I use the MBTA commuter rail to Boston. It's great, just doesn't run often enough on weekends.
<b>123</b>	I had a car, but I didn't use it often enough for the expense (fuel, repairs, insurance) to be worth it.
<b>126</b>	I own an Italian scooter, fun to ride, usually easy to park, great on gas, costs less than a car
<b>127</b>	Walk as usually faster than driving
<b>128</b>	I have no choice.
<b>129</b>	Walking and Biking are easy in Salem. Walking is safer and I walk more than I bike. I do use Uber on occasion when I don't feel like driving. I would love to not have to drive to pick up my teenager from Brooksby Village (where he works). I would love for my Mother to be able to take a shuttle to go up Market Basket or come downtown to meet me for lunch when I'm at work.
<b>130</b>	Related to the above question about a new train station as I have some knowledge. If the tracks are not already laid then you are talking 100s of million of dollars.
<b>133</b>	congestion at downtown and available parking....summer when college is out more access to parking and could trip to Boston via rail
<b>136</b>	I have been taking the commuter rail to Boston for the past 17 years. Just ended a job.
<b>137</b>	Bike...and walk ....too much traffic and parking is horrendous in Salem.
<b>138</b>	We have become insensate to the awful effects of our addiction to cars. The vast acreage given over to pavement, the noise, the danger, the pollution, are all accepted and taken for granted. Salem has the opportunity to look beyond this madness. Our new residents do not want to be enslaved to cars. Please make it possible for them to create a new and better future. Begin by making it safe to be a pedestrian.
<b>139</b>	I walk as much as I can because it's better for the environment and it's just....kind fun! Sometimes I use uber or lyft if I'm stuck somewhere and need a ride because I don't always know how to navigate public transit and it's so easy with the app....even though it's more expensive. My personal car is still what I use 90 of the time though.
<b>140</b>	I like to walk and bike. Excercise. commuter rail is easier for Boston.
<b>144</b>	I prefer to use public transit because I do not enjoy local driving.
<b>146</b>	Train, but expensive and you have to transfer to subway.
<b>149</b>	Traffic on 114, 128, and I93
<b>150</b>	N/A

<b>152</b>	I walk all over downtown Salem when weather permits, because we do have a walkable city. I really appreciate that, and I love that we have well-maintained sidewalks, not too many bicyclists (sorry, but they are a menace in other cities), and controlled traffic. I would appreciate it if you kept walkability as a high priority as you design other systems.
<b>154</b>	I am disabled.
<b>156</b>	No license. Hard to get to Revere RMV.
<b>157</b>	Too much traffic. Environmental. Use the commute as a time to relax instead of driving. Too many cars with solo drivers. Paying for parking is expensive.
<b>160</b>	We walk from Bridge Street Neck to downtown often, and honestly could do without a car when weather is good.
<b>162</b>	Remove obstacle/expense of parking
<b>164</b>	The commuter rail is my only option to get to work. Gas and parking would cost too much traveling to Boston each day. I wouldn't even drive it to the commuter rail if there was a shuttle service for days when the weather or my health issues make walking impossible.
<b>165</b>	Bike for recreation and getting around. Easier than a car for short trips. Walking where I cab because I enjoy it and would rather not drive unless I have to
<b>168</b>	Medical appointments in Boston
<b>170</b>	Affordability
<b>173</b>	Car is not convenient because parking is often a challenge returning home to Salem
<b>176</b>	I use the commuter rail because it's typically easier to get to Boston and cheaper. I can't usually take the 465 bus because the schedule isn't good for me so I drive to the station especially when the weather is bad. I would prefer not to drive as much.
<b>178</b>	Walking is the only way to get around in Oct. but it's good all year.
<b>179</b>	I don't need a car and prefer not to have the expense of car ownership. I strive to use public transit, walking, and other transport instead.
<b>180</b>	Walk most places
<b>182</b>	Walking/biking is fun, cheap, my son loves it, and there's no parking necessary.
<b>186</b>	salem ferry it's faster than driving and easier than parking in town
<b>188</b>	Cost to the airport and for parking. Cost and inconvenience of parking in the city. As a family we own only one car and we have to be in different places.
<b>189</b>	finances
<b>190</b>	Cars are incredibly inefficient on a number of levels. I choose not to have the financial burden of a personal automobile or contribute to the urban and environmental blight they cause. It's important to me to invest in infrastructure that contributes to the public good.
<b>191</b>	T e c h n i c a l p r o b l e m s w r i t i n g o n t h i s p a g e
<b>198</b>	Traveling to Airport or downtown Boston, due to parking problems.
<b>199</b>	We are a one car family. Sometimes my husband will get a Zipcar if we both need a car. I don't like driving and I tend to drive out of necessity. I don't do any highway driving. We almost always take the train into Boston, which we do a handful of times each month. I prefer taking public transportation when it's available. It can be less stressful, it's better for the environment and you don't have to worry about parking.
<b>201</b>	driving is virtually impossible in salem in october. anything in salem for that month i walk or ride my bike to get it done.
<b>202</b>	Uber or left to go to airport. I walk when possible. Don't feel safe on a bicycle right now.
<b>203</b>	Bike is much easier to get through traffic and find a place to park. Lower cost friendly to the environment.
<b>204</b>	uber so that i can avoid the hassle of trying to park in Salem.

<b>205</b>	I bike when I can. I enjoy it
<b>207</b>	MBTA Commuter rail is convenient. walking to downtown Salem is quick and easy.
<b>208</b>	Our family has only one car.
<b>209</b>	I don't like driving in the evening but refused to give up my social life on my professional Organizations so I take Uber in the evening.
<b>210</b>	I don't have a car.
<b>211</b>	Train easily takes me to work in Boston. My family walks all around downtown.
<b>214</b>	Uber is very convenient and generally well-priced if it's too cold to walk and/or you need a designated driver.
<b>216</b>	Car is out of service, cost of parking is very high, parking is hard to find, Boston is difficult and stressful to drive through.
<b>218</b>	Commuting car traffic is terrible in Salem, lesser of two Evils to deal with train congestion
<b>219</b>	Don't want to drive into Boston. Mostly I walk but inclement weather prohibits at times
<b>221</b>	I personally like public transportation better. It just feels more like me then being stuck in a car.
<b>224</b>	I had been commuting to work in my cars for years, but traffic recently has gotten so bad I decided to begin taking the commuter rail and walking anywhere possible. My fiance and I just bought a condo in downtown Salem and we are going down to just one car, since mine is just sitting all day during the week. The only challenge is when I work from home and need to do errands - mainly in Vinnin Square.
<b>225</b>	Great believer in public transportation, esp. going to Boston. Lucky me--I pay half-fare as a senior. How crazy is it that we take the public transportation system expensive!
<b>231</b>	Although the commuter rail isn't always on time or reliable, it is better than driving in and out of Boston during commuting hours.
<b>234</b>	The Salem Ferry is the most civilized commuting option.Ever.
<b>238</b>	WE specifically moved to Salem from the suburbs because our kids are grown and we do not want to use a car to get everywhere. We want to be more mobile as we get older, and also we support public transportation, particularly since the roadways are way overtaxed and crowded.
<b>239</b>	I travel 95% by bicycle. I do so because it's faster, and it keeps me outdoors.
<b>240</b>	My car is not dependable. I use Zipcar a lot, and also bus.
<b>241</b>	I was born and raised in NYC and "Car Culture" isn't intuitive or familiar for me, although I do know how to drive and have owned cars. I moved to Salem in part because it's a place where a car seemed unnecessary--(however, without a taxi or Uber, Salem is a food desert!) I let my license expire and stopped driving in Salem because I found the constant preoccupation with parking (resident parking, the obsession with parking spaces for new development, for example) was so tedious and anti-social that I decided that more non-car-users should make their homes in Salem and that I should be one of them. Because of how hard it is to get around the North Shore, my medical and other official appointments are all in Boston or Cambridge--someplace the T goes.
<b>242</b>	Cost, lack of maintenance, parking.
<b>243</b>	sometimes I choose on demand, during heavy tourist times where parking is limited. during snow emergencies
<b>246</b>	I would continue using the current Salem Station as it would be closer to me.
<b>250</b>	car broke down
<b>251</b>	I choose to walk around Salem most of the time.
<b>252</b>	.
<b>253</b>	Healthy
<b>254</b>	I use shuttle service to the airport when I'll be gone 5 or more days because it's easier and less expensive. I should probably learn to use Uber or Left.

<b>255</b>	When I used to take the commuter rail to work, it was because traffic and parking make taking a car to Boston unrealistic. When I walk around Salem, it's usually because taking a car into downtown is too much of a hassle, and I enjoy the exercise.
<b>257</b>	Bike
<b>261</b>	Train is easy to get to Boston
<b>264</b>	I have no depth perception and can't drive. I also can't afford a car if I wanted to.
<b>266</b>	I DO NOT DRIVE
<b>267</b>	I bicycle as much as possible and walk when I can because I regret being unable to reduce my current emissions. Jobs in my field are disappearing and I have to keep what I have, but circumstances are such that I can't move, and nor do I want to leave a city that has been good to me since I came here six years ago. If there's ever an opportunity to do something sans car, I take it.
<b>268</b>	Walking and bicycling. I just didn;t want to drive anymore.
<b>269</b>	needn't convenient
<b>272</b>	Trying to be more open to other forms of transportation. Better for the environment & less traffic.
<b>273</b>	I mostly bike and walk around Salem but do not always feel safe due to poor crosswalks, lack of bike lanes and poor drivers
<b>278</b>	I use commuter rail and bus to get to work because it easy and affordable, and I don't have to worry about parking. Also, it eliminates the need for another car in our household.
<b>282</b>	I have a car now, but it is old and needing too many repairs. I will be selling it and I can't afford to buy a new card.
<b>287</b>	Rail service to Boston because I don't like driving in Boston.
<b>292</b>	I like to be active so I bike when it's nice out. Using the commuter rail would be easier if there was a shuttle from where I live but no public transportation comes into the Derby st. neighborhood except the trolley. The ferry I would like to try when it's nice out too.
<b>293</b>	N/A
<b>298</b>	I dislike driving, so prefer the train, boat, or walking
<b>299</b>	I usually walk or ride my bike for smaller errands and recreational activities. I do use my car for bigger shopping trips like food and retail shopping. Since I live in North Salem, I will usually do that outside of Salem. Traffic is the biggest issue for me.
<b>300</b>	Taxi I need to get where I need to be
<b>301</b>	Too much traffic, too many pedestrians crossing at very long traffic lights.
<b>303</b>	I will occasionally use a ride sharing service when it is useful to me, but I try to limit the use.
<b>307</b>	Mbta bus to get to wonderland station
<b>309</b>	Taxi easy to use in Salem
<b>310</b>	Bus. It's just more convenient than walking, especially if there is inclement weather.
<b>312</b>	I do not own a car, zip car is expensive. I try to walk everywhere, however Highland Avenue is difficult to walk on for lack of sidewalks! Salem taxi is the most reasonable to get to the Highland area, but with limited income that still adds another \$12 to cost of errand.
<b>316</b>	Biking is a healthier and more environmentally friendly option; Walking from the Derby Street neighborhood to downtown is typically easier than driving and parking.
<b>317</b>	Ease, cost
<b>320</b>	Lack of parking , heavy traffic, enjoy being outside when it's warm or at least sunny.
<b>321</b>	Uber. Convient

<b>322</b>	Uber and taxis get me where I need to go. I often just do not go to many social things due to lack of transportation in the evenings
<b>323</b>	I live near the train station. It is easier, at times, to walk or bike to places in Salem because of the parking. I am retired and when my 14 yr old car dies I will no longer have access to my own personal transportation because of costs.
<b>324</b>	Cost
<b>325</b>	Cost of parking vs cost of other transportation only.
<b>326</b>	I take commuter rail to Boston to save time, but I hate it because of Keolis's utter contempt for passengers and inability to run trains on time. If a South Salem station opened, I might use it, but I would prefer an express bus to Wonderland or to Boston.
<b>328</b>	I use my bicycle for transportation and love that the MBTA station has a locked cage for my bike. I bike/walk for ecological, economical and convenience as reasoning.
<b>330</b>	can't afford a car
<b>337</b>	Parking is difficult in Downtown Salem so I have to leave my car parked during snow or October and have to find alternative ways to go grocery shopping.
<b>338</b>	Walking, biking, alternate transportation is less stressful, healthier for me and the environment. I hate dealing with traffic, parking, etc.
<b>340</b>	In good weather I use my bike
<b>341</b>	Commuter rail is much faster than driving to Chelsea
<b>342</b>	I commute to Boston for work everyday and use the commuter rail. Sometimes I need to get home from the train station when my wife has the car so I'll take Lyft/Uber. I'll also take Lyft/Uber from home to various destinations in Salem when I don't have use of my car.
<b>346</b>	Best way to move between Salem and Lynn/Boston or up towards Gloucester - auto traffic simply too heavy getting in and out of Salem (as well as at other points along the way southbound).
<b>347</b>	To avoid traffic, to be able to partake of alcohol without needing to drive, convenience, when it is less costly
<b>348</b>	I bike or walk when I'm going alone to do things around Salem. It's often quicker for me, when you add in the time needed for parking. When going to the Y especially, I can always find a place to park right by the entrance. It makes it much easier when I have to go to multiple destinations. I have enough carrying capacity on my bike that I can usually transport whatever it is I need to pick up or deliver. It's also more social and I get a better view of what's going on around town. I like that I can see people I know and stop and talk to them or at least wave. Recent construction has been both a blessing and a curse for the bike. I can get down most streets that are closed to cars, but the road quality is terrible some places.
<b>349</b>	Walking or biking faster in summer, & September, October for very local errands. Train or ferry best to Boston, why drive?
<b>352</b>	For convenience as parking is so tight.
<b>355</b>	We use bikes, walking and Uber/Lyft for transportation quite a lot. While we have a family car, I do not enjoy driving so when I am in charge of transportation, I choose alternative methods to a personal vehicle.
<b>357</b>	It is often easier to walk or take a bike around Salem. I prefer to leave my car in the garage .
<b>359</b>	Convenience
<b>360</b>	I bike to get exercise
<b>361</b>	I prefer to walk or take public transit whenever it is convenient and possible.
<b>363</b>	less carbon footprint .. easier as parking has become more of an issue
<b>365</b>	I bike occasionally because it can be hard to park where i want to go or because the one way streets in town can make it take longer to drive than to bike or walk. I mostly walk whenever possible because road conditions are pretty terrible and the traffic can be obscene. I often dont feel safe biking though because of the quality of roads, the design of the streets, the lack of space between moving vehicles and parked cars, and the lack of visibility/attention/care given to cyclists.

<b>366</b>	If other transportation is made available, I would definitely would take advantage of it.
<b>367</b>	Walk when possible. Difficult in the winter as many people do not SHOVEL!
<b>370</b>	vision issues
<b>371</b>	Uber, for times when a car just isn't convenient. Train, to avoid Boston driving hassle.
<b>374</b>	Traffic is so congested in Salem that sometimes the only alternative is to walk. I am not comfortable riding a bike in many parts of Salem due to condition of the roadways and drivers who don't respect the bike lanes.
<b>375</b>	It's the most convenient
<b>379</b>	For my purposes, the Commuter Rail is THE way to get to Boston. I would like to see a means of getting the Senior MBTA pass at a location in Salem, as opposed to having to make a day trip to Downtown Crossing. And Uber works when I can't walk the distance, and my spouse has the car ( single car household).
<b>380</b>	When the weather is nice I prefer to bike my errands around Salem. I also take my children to school by bike from Salem Common to HMLS but it is dangerous in places.
<b>381</b>	I don't really like to drive locally if I can help it. On nice days I prefer to bike - it's faster and easier to park. Or I walk. I also have a dog and he comes on errands with me downtown so I walk him and get stuff done. I go into Boston pretty frequently and drive to the Blue Line which is less expensive and more efficient than the commuter rail. I grew up in cities and LOVE mass transit which is why the commuter rail is so disappointing. It only goes to one place, it is expensive, unreliable and infrequent with no "off peak" hour discount. It's awful. DO NOT BUILD A SECOND STOP IN TINY SALEM!!!! Colossal waste of money. Just have the shuttle take folks to the trains! And have more transit OPTIONS (a second stop less than a mile away is not another option - it is wasteful!!) Other options might include express service to the Blue Line, the Red Line and the Orange Line on frequent, cost effective services. Whoever thought of the 2d stop in Salem does not take mass transit and has no idea how it works. You are not increasing opportunities, you are just slowing the already horrible trains down. It is DUMB. As is the parking garage at the depot. You need to have a welcoming center there with maps and signs and clean toilets. Again, this stuff is all designed built by people who only ever drive and not for normal people who don't like to drive or who would prefer to walk and bike and take trains. Many young people are not even getting driving licenses, most do not want to own a car. Many old people should not drive. Car idling and driving in general is killing the planet. get with the program - provide MORE OPTIONS not just the same bad thing you already have. Be creative!! Have shuttles but also have something municipal or regional but similar to uber pool for folks going on the same general route. So many people would use it! Like a carpool no one ever has to drive! The bike program is a good start but also more interesting and nicer ways to walk and more amenities in neighborhoods. It's the 21st century - people want to be able to walk to do their errands and buy a gift or just have a casual (but not pizza) bite to eat. Modernize but stay quaint and adorable and Salem will be the gem it is dying to become.
<b>383</b>	Bike or walk, sometimes faster to get downtown during high traffic times.
<b>385</b>	I am afraid to drive into Boston or the airport so I usually take either the train or the bus.
<b>389</b>	Train into Boston so convenient and reasonable for seniors
<b>393</b>	I am going someplace that I don't like driving in or there might not be convenient parking. In the case of doctors' visits they may be doing something to me that it would be dangerous to drive following the appointment.
<b>394</b>	I have an illness that prevents me from driving safely, but not crippled me outright (yet.) I prefer to use public transit and will continue to do so as long as my body allows and I'm finally "sick enough" to utilize services like The Ride. Private services like Uber, Lyft or taxis frighten me.
<b>395</b>	train to get to Boston
<b>396</b>	Cost. It is less expensive for me to take public transportation into Boston than to drive into Boston.
<b>397</b>	I don't have my license and can't afford a car
<b>398</b>	I like to use a bike to get into downtown Salem when I can in order to avoid traffic and avoid the need to park a car.
<b>399</b>	Sometimes take mbta bus to Boston if no car is available. Used to take commuter rail but it is just too unreliable as an option to go to work in Boston.



<b>400</b>	because parking in Salem is a nightmare
<b>402</b>	N/a
<b>403</b>	I want to walk
<b>410</b>	I hate parking in salem, I tend to walk.
<b>411</b>	I bicycle for exercise and for transportation in good weather; I have taken the city bus, but have found it unreliable (to get to appointments); I take the commuter rail into Boston in the daytime, but not for evening events, as there are too few trains back to Salem at night; I use cabs when the bus fails me.
<b>412</b>	Minivan or larger van with wheelchair accessibility
<b>414</b>	I walk to work dor health reasons and to avoid paying for parking at downtown Salem and i take the ferry to Boston for the view and not having to drive and pay for parking
<b>415</b>	Easier to get to Boston on commuter rail than by car.
<b>421</b>	Love our city. Love being outdoors. Environmental reasons. Social reasons- you interact with people more when you walk Improved mental health not dealing with driving and traffic
<b>422</b>	I occasionally take the Salem Ferry.
<b>424</b>	Use car services because I do not drive at night
<b>425</b>	MBTA - museums and meeting friends on Boston and Cambridge Salem Ferry into Boston - for fun and appreciation Walking everywhere in Salem for health
<b>427</b>	Walking locally provides walking experience and avoids parking problem. Commuter rail eliminates driving and parking hassles for getting into Boston.
<b>429</b>	I do not drive.
<b>434</b>	availability or lack thereof
<b>435</b>	train to Boston eliminates traffic.
<b>437</b>	Taxi service in Salem is just as convenient as Uber/Lyft and in my experience just as convenient and competitively priced. I trust licensed taxis more than a random stranger driving his/her own car. As stated above, I can not drive at night, nor do I wish to drive to some locations where there might be a parking problem.
<b>438</b>	Cannot drive at night--light really bother me. Don't drive in bad weather conditions
<b>439</b>	I use door to door service via taxi/ride
<b>440</b>	Use the subway system when visiting Boston because I do not want to drive in the city. (Applied for a Charlie Pass several months ago and have yet to receive it.)
<b>441</b>	In explanation of above, I live close enough to the present Salem station to walk so wouldn't need the 2nd station HOWEVER, I do think that building it would be a huge benefit to the city and residents in that part of town.
<b>442</b>	My license is suspended
<b>446</b>	I would walk more but the sidewalks are terrible in the south salem area particularly on lafayette and canal street. I am hoping the canal street project will fix that but along Lafayette it is so buckled and messed up it's hard to walk. AND most people aren't shoveling after snow storms so it isn't a reliable route.
<b>448</b>	I occasionally use the commuter rail because I do not have access to a car and an Uber would be too expensive to go to my destination.
<b>449</b>	Because I don't have a car
<b>451</b>	I walk and use the school shuttle because I don't drive and that's the easiest/cheapest way to get around



<b>454</b>	Stress of driving
<b>456</b>	Don't have a license
<b>457</b>	Parking is inconvenient and I prefer to walk, bike, or take public transport for environmental reasons
<b>458</b>	En el verano usare mas bicicleta o camino hacia el trabajo.
<b>459</b>	I use Uber and Lyft when I know I won't be able to find parking.
<b>461</b>	I AM DISABLED-AND I DONT DRIVE OUT OF SALEM-NO HIGHWAYS OR BRIDGES
<b>463</b>	I really enjoy Zagster.
<b>464</b>	Environmental health, avoid high parking costs, avoid traffic, add walking to personal health routine
<b>465</b>	Prefer not to deal with parking. Choose to live in a bikeable /walkable area
<b>467</b>	Bike for my health and also Walk for my health
<b>469</b>	I get tired of being in my car driving all of the time. I try to walk in Salem whenever I can. I live in the Derby St. neighborhood and walk downtown when I need to go downtown. I hardly ever drive my car to downtown Salem. No parking (don't tell Rinus I said that) and too hectic in season.
<b>471</b>	weekend train to Boston: can walk to station, senior price, and convenient schedule.
<b>472</b>	Uber. Easy, convenient
<b>473</b>	I travel exclusively by MBTA, or by Uber, taxi, get rides from others, or on foot. I don't have a driver's license and depend on public transportation.
<b>474</b>	We don't prefer Uber but we have no choice. We have illnesses and disabilities that require door to door service. The sad thing about the Ride is that it's physically uncomfortable- terrible seating. Salem is not senior friendly. It's very sad. Probably going to lose the senior population over time and we add to diversity too.
<b>479</b>	Traffic has increased and I prefer to walk and/or use public transportation whenever possible.
<b>480</b>	I'm very concerned by our society's dependence on the car. We have to start organizing ourselves and building around the needs of people not cars.
<b>481</b>	Using a bike/walking in warmer weather is much faster for me from Castle Hill to downtown Salem. Once I deal with parking and everything downtown, I've lost time, and then I need to move my car to longer term parking downtown if I'm in a metered spot.
<b>486</b>	Traffic, parking
<b>487</b>	Airport shuttle, because getting to Logan on the Commuter Rail is a pain, and airport parking is expensive. Sometimes use the commuter rail to get into Boston for recreation, but mostly we drive even though parking is expensive because MBTA has cut back weekend hours, and it's a hassle.
<b>488</b>	Convenience.
<b>489</b>	Fitness, parking, environment
<b>492</b>	Uber
<b>493</b>	If I think parking will be difficult downtown I take Uber. If streets felt safer, I'd ride my bike.
<b>498</b>	I walk mostly in Salem, weather permitting.
<b>499</b>	commuter rail into work, it's easier and costs less than parking
<b>504</b>	I will be most likely to be selling my car soon. As I have little money, I'm about to find out the challenges of other modes of transportation. I am an artist and often have to take paintings to the SAA and MAA and the summer festivals around this area. It's hard to do this without a car.
<b>505</b>	I commute using mbta rail, close to my house, easier than driving
<b>506</b>	Walking. Because getting downtown and finding parking can be too much work
<b>507</b>	Use uber/lyft so no drinking & driving

<b>508</b>	I am disabled and can't drive
<b>512</b>	I always opt to walk when it's possible to avoid traffic, or Uber if having a beer with dinner.
<b>515</b>	I love biking for exercise and to reduce carbon footprint. Salem is mostly great for biking. Wish for a little more space from traffic on some roads, and for snow removal to cover all the paved bike paths and sidewalks without owners.
<b>516</b>	I've walked because its easy or uber and lyft because its safe and when I'm out with my friends drinking at the bars its a nice alternative to drinking and driving.
<b>517</b>	Parking is limited, metered parking is pricey
<b>520</b>	It wasnt5a choice really. It was/is a medical condition.
<b>525</b>	We take the commuter rail into Boston, or drive to Wonderland and take the blue line
<b>528</b>	We try to walk everywhere after seeing Nina Cohen's presentation on the benefits of walking. We like to ride bikes, but I am unnerved by the road traffic and won't risk it during rush hours.
<b>529</b>	I do not drive
<b>531</b>	Commuter rail into Boston about once a month for concerts, day long activities, dining, etc.
<b>535</b>	Uber. Don't drink and drive-in ever.
<b>536</b>	Do not drive because of disabilities rely on Public Transportation (MBTA) which is terrible and inconvenient to access.
<b>540</b>	No car.
<b>541</b>	Parking in Boston is too expensive and there is too much traffic.
<b>542</b>	I have an injury at the moment that makes me temporarily (long-term) unable to drive.
<b>543</b>	Sometimes I can't walk far (severe arthritis) and it saves my car for longer, meet new people where you go + travel.
<b>544</b>	I do not drive.
<b>545</b>	I try to stay out of the car for environment, exercise, parking, support Mass transportation!
<b>546</b>	I need to get to Market Basket and Shaws for food. I have to get to Doctors Appointments. The MBTA bus/train can't get you door to door.
<b>549</b>	Train is faster and cheaper when you include parking.
<b>550</b>	Social activities, Boston trips, dining out, recreational activities.
<b>551</b>	Less stressful
<b>555</b>	I am handicapped and unable to drive due to medical issues and low income.
<b>558</b>	It's cheaper than a car. Limited parking at my school.
<b>559</b>	I would choose public transportation to have less traffic in Salem.
<b>561</b>	Only when I don't have access to a car.
<b>562</b>	High upkeep cost to own a car.
<b>563</b>	Age. No car available.
<b>564</b>	Public transportation is good and cheaper.
<b>570</b>	I only use the train or bus at least once a month.
<b>571</b>	Sometimes it is necessary to use the shuttle bus.
<b>572</b>	Weather

<b>577</b>	Dont know anyone to drive me.
<b>580</b>	I cant walk long distances, but I like to come and go as I please.
<b>582</b>	ease of parking my car. expense.
<b>583</b>	I can not walk too much.
<b>590</b>	Just trying to save the planet in my own little way.
<b>591</b>	Fitness
<b>592</b>	Health, convenience, cost.
<b>593</b>	Convenience, tired of driving in traffic, environmentally friendly.
<b>594</b>	To not be in traffic, deal with road rage, minimize ecological impact.

(301 total)

**If you chose not to use any transportation services other than a car, please tell us why you have made that choice.**

(148 total)

#	Responses
4	There is nothing available to me that allows me to come and go on a regular schedule. The Council on Aging bus is the only alternative and I can be where I am going and back before they even come sometimes.
9	Don't know about other services or where they go
10	Cheap and readily available.
12	use my own car
17	Not available
20	I don't take busses because of the wait time and reduced predictability.
21	I am still mobile but @ 81 that might change
27	Usually transportation services are not reliable or not maintained well.
32	I am disabled. mentally, not physically, but my family would prefer I didn't drive. Question #18 I am not sure I know where this area is yet
33	Flexibility, driving to see friends in greater Boston area.
36	Too expensive.
38	At this point in time it is the easiest way to get about.
40	Convenience, comfort and reliability.
41	I don't own a car, can't drive anymore.
47	There are none except for the train for 20 year olds
49	Train is only way to get into Boston. As it is it takes 1 1/2 hours
50	If I am within downtown, I am on foot. If I am outside of downtown, I group my errands, and likely have many parcels, so want my car
52	Sometimes unreliable. Often not on MY schedule.
63	Easier to manage my travel needs if I drive myself
64	Most convenient for me.
69	Dirty and feel awkward
75	I used to take the MBTA bus to Boston but it doesn't run very often. I also work near south station so I choose not to take the commuter rail to north station.
77	I use other services, but with a kid, sometimes it's just so much easier to be able to get a kid door to door in a car.
78	There aren't many options in my city
79	Much quicker to use my own car to go places. Do not have to rely on schedule.

<b>85</b>	I live 2 miles from work. That makes it a long walk. I wear business attire to work which makes biking not too appealing. I would love to have a shuttle that I could pick up in the downtown area and cut out a mile of the walk to Salem State. But it only takes 20 minutes to walk a mile so it needs to run frequently otherwise I might as well just walk the whole way.
<b>89</b>	Flexibility
<b>91</b>	Getting to the train is not easy and parking is not great. Bus isn't convenient as main streets only.
<b>92</b>	Convenient
<b>96</b>	Honestly, I no longer know how to use the bus or train! Where to get a ticket or card? And frequency is often not convenient, from what I can see. Taxi still best way to airport. Why is there a "Silver Line" to South Station, but not one to North Station? No alternative transport that I know of to Vinnin Square or Beverly. I'd use that in a heartbeat -- depending on where I could pick it up.
<b>103</b>	A car gets me anywhere I want to go with my own timing and to multiple places in one trip. I use MBTA rail to go to Boston, but rarely.
<b>104</b>	I try to walk and ride a bike - keeping active is important to me
<b>105</b>	n/a
<b>113</b>	I only use my car in the winter to get downtown from my street (Buffum) because it's cold and/or I'm scared I'll fall on ice. Even a winter shuttle would be beneficial.
<b>115</b>	Convenience, Freedom to zoom from one place to another without waiting for a scheduled pick up But I would use the service for a one stop activity and most definitely in the evening hours
<b>129</b>	Usually it's due to convenience.. I use my car because it's usually the only way and the quickest way to get me from point a to point b.
<b>130</b>	I don't work 9-5 at an office but if I did I probably would. I need my car to work.
<b>131</b>	Have got away from using any public transportation, and depend upon my car. Probably because public transportation was not very good or convenient.
<b>132</b>	I don't think public transportation around just Salem will ever work. I wish you the best of luck getting service started
<b>133</b>	same as above
<b>140</b>	Weather. Coordination, need to go multiple places. Always running late.
<b>146</b>	Sometimes bus stops too often and takes too long.
<b>148</b>	I like being able to leave when I want, to travel on my own schedule
<b>150</b>	I need to drive for work and because most of the needs I need to get to for basic living I need to drive to. The bus is across the street from my house, but it takes too long to get downtown and back and time is of the essence when I'm running errands. I would prefer to use a shuttle of some sort and spend less time in my car when I'm not working.
<b>151</b>	No convenient bus stop
<b>152</b>	I do use the ferry, but I would use it much more often in the Summer if it were half the price that it is!
<b>153</b>	As far as I can tell the public transportation going through neighborhoods that aren't downtown is infrequent and not during the times we need it most. It's easier for my husband and I to use our own car around Salem and the north shore, but I opt to walk during my commute to work when I have to; I'm stubborn and not paying for taxis or Ubers. It adds up fast.
<b>156</b>	See previous.
<b>157</b>	Convenience. Efficient travel time.
<b>163</b>	Not near my home.

<b>166</b>	When I need to get to Boston during the week I drive to the Blue Line at Wonderland station. I have tried taking the commuter rail but have found off peak hours not always running. Taking the commuter rail on the weekend for an event in the Boston area makes for a very long day due to the infrequent trips. Within Salem I drive or walk. Hope to try biking in the future.
<b>171</b>	None are convenient
<b>178</b>	Ease
<b>189</b>	Financial
<b>195</b>	No good options
<b>197</b>	right now it is more convenient
<b>203</b>	I travel to Wonderland to get to Boston.
<b>207</b>	Lyft/Uber to avoid drinking and driving.
<b>212</b>	Ease of scheduling, weather considerations, direct access
<b>213</b>	Not convenient
<b>216</b>	I do use a car most often because it is the most convenient and offers the most freedom.
<b>221</b>	I really have no choice but to ride a car.
<b>235</b>	I use my car now, but would definitely use a shuttle service if it was available from
<b>247</b>	The car is convenient. I can be free to make appointments within a timeline It also is more comfortable during inclement weather conditions..
<b>248</b>	Easier to drive myself
<b>252</b>	Privacy, convenience.
<b>254</b>	Because it's convenient, less pollution, fun or at least more pleasant, don't much like driving in the dark.
<b>255</b>	I now drive to work, and it's simply a combination of having parking at my office and being on the one route where I avoid most traffic. When I drive in Salem, as opposed to walking, it's usually because the distance is too far and other modes of transportation are not very convenient.
<b>259</b>	It is more convenient to take the train to Boston and less hassle
<b>268</b>	Personal desire not to have a car, pay for a car, pay for mechanics, pay for gas, pay the damned taxes.
<b>270</b>	Not convenient
<b>283</b>	It's most convenient and cheapest. I need to drive into Boston 5x a week and the monthly commuter rail pass is hundreds of dollars.
<b>284</b>	Convenience is the prime reason.
<b>288</b>	I have a car. I do take a shuttle bus to get to the airport.
<b>292</b>	Most of the time I use a car and it's because I have a 8 month old & it's the easiest thing to do. However, when it's was warmer out I plan to get a hitch & bike with her so I can get places more easily. I am also open to the idea of a shuttle.
<b>294</b>	Accessibility
<b>295</b>	The bus is confusing and unreliable
<b>297</b>	Easiest way for me to do what and where I need to go.
<b>301</b>	Love the Salem Ferry. Comfortable, convenient, and just pleasurable.
<b>302</b>	schedule/flexibility and lack of service - need to be too many places during the day at certain times between work and children/school pickup
<b>305</b>	I have many phone calls in the morning on the way to work, driving my car is the only way to ensure privacy.

<b>313</b>	I own a car so generally use that. I tend to use other means of traveling to/from Logan or after a night out when I've had too much to drink to drive.
<b>316</b>	Inconvenient times, expense, for transportation into Boston it's too costly to take with my family instead of driving and parking (i.e. commuter rail or ferry)
<b>320</b>	I use both, but I need to transport artwork to various galleries and clients.
<b>324</b>	Location
<b>325</b>	I have an infant and it's difficult to use public transportation with a stroller.
<b>330</b>	i do get sick on buses
<b>336</b>	I work in Waltham but my hours don't coincide with normal business hours so it is faster and easier for me to commute in my personal vehicle.
<b>343</b>	The mbta buses are too infrequently, too slow, and there aren't enough of them. I live near the common and work at SSU. I would love a reliable public transportation option, and would take it every day, but the 450/455 runs once an hour and gets stuck in such bad traffic.
<b>348</b>	When I have to travel WITH people, they don't necessarily have the same tolerance for weather and road conditions (both traffic and surface) that I do.
<b>349</b>	If running multiple errands, may go Peabody to Salem to Swampscott...or wherever I end up. No shuttle can keep schedule like that.
<b>351</b>	Ease and convenience of my own vehicle. Also, because I still work full time and have a long commute, i don't have a lot of time to gwt errands accomplished on the weekends.
<b>353</b>	Need to b in boston for appts at hospitals. Can't rely on the ride to get me there timely. And cost of commuter rail and ferry is out of reach for me
<b>379</b>	I try to walk or use public transportation as much as I can. But if we have multiple stops to make, the car has to be the choice.
<b>381</b>	I would never make that choice.
<b>383</b>	Uber/Lyft/Zip for convenience
<b>387</b>	I have mobility issues and it is very difficult for me to travel in modes of transportation w/o my car. There will come a day that I will no longer be able to drive, I live downtown and would like to get around the downtown area.
<b>399</b>	Bus to downtown is not timed conveniently especially on weekends, and having to cross Highland Ave at any time is a nightmare.
<b>402</b>	Convenience Flexible schedule
<b>403</b>	not there
<b>409</b>	I live downtown and walk. I use my car for the rest. Habit. Convenience.
<b>415</b>	Can do things on my own schedule.
<b>419</b>	It is not convenient
<b>420</b>	I have no choice. I can't get to Reading in a reasonable amount of time via public transit and there is no way for me to get to Maine without my car.
<b>423</b>	I would occasionally use a shuttle service from here and around downtown if it were available now.
<b>427</b>	Car provided flexibility when it was needed.
<b>428</b>	Availability and convenience
<b>430</b>	Convenience.
<b>431</b>	Convenient
<b>432</b>	I walk to almost everywhere I want to go in Salem so the car is my backup for going to Beverly Athletic Club for working out and to the malls for shopping.
<b>433</b>	Traffic is too dangerous for a safe bike ride.

<b>436</b>	convience
<b>439</b>	I use my wheelchair to move locally. Other than that taxis/ride are my only choice.
<b>446</b>	It's easier and quicker. If there is a shuttle and it only operates on a limited basis I'll likely still use my car.
<b>456</b>	Don't own a car
<b>462</b>	My work involves servicing machinery and equipment and so I must carry tools and parts. I need a personal vehicle for this.
<b>464</b>	Expensive, not frequent enough, too long in transit
<b>472</b>	Bus schedule is inconvenient. Zip bikes I can't use with my kid, I don't know if non students can use SSU transportation.
<b>481</b>	While I do walk/bike a lot, my car is my primary mode of transportation. It's just a lot easier than having to wait for a bus. However, if there was a shuttle that was reliable and came often, I'd be likely to use it.
<b>489</b>	The bus is not reliable and doesn't coordinate with the commuter rail schedule
<b>490</b>	I live off of Highland Ave and would gladly take the bus to the commuter rail during the week, but the bus does not operate at convenient times. If a shuttle ran more regularly during rush hours to the train, I would leave my car at home.
<b>491</b>	the trip by bus to highland ave area is too indirect and takes too long and it's too hilly for me to bike
<b>495</b>	It is much easier to rely on the flexibility of my own schedule than that of public transportation.
<b>508</b>	N/A
<b>510</b>	I need my car at work to pick up my children and drive them around after work/school.
<b>511</b>	My car gets me from point A to point B efficiently and safely (except at the intersection of First St and Swampscott Road).
<b>523</b>	I would take a bus to work (from DSHN to SSU) if it were possible. If there were a way to intersect the SSU Shuttle, I would do that. As it is, I walk sometimes, but mostly I drive.
<b>525</b>	I work in Weston, cannot get there by public transportation
<b>526</b>	It's just easier - unfortunate but true.
<b>527</b>	Plain ease.
<b>528</b>	I don't know about these options. I like when you travel to many third world countries where they have 8 passenger vans that circulate into the neighborhoods for a small fee and then those vans drop you off at a transport hub.
<b>531</b>	Car is easy and convenient. Would use the bikeshare if I didnt have a vehicle.
<b>534</b>	I rarely use services other than my car because my car will get me directly to where I need to go the fastest and the most directly. It is also cheaper than most other services. I also tend to have bags or items with me that may make public options slightly more difficult.
<b>536</b>	does not apply
<b>537</b>	The would have to be better than my personal comfort in my car.
<b>538</b>	I am disabled and poor and cannot afford a car.
<b>548</b>	Punctuality
<b>552</b>	Not dependable time-wise. I would like to walk, but can't walk long distances. Unsafe sidewalks.
<b>553</b>	Not convenient.
<b>554</b>	I cannot stand for very long. Chronic back pain + breathing problems.
<b>560</b>	I mainly get car rides because it's more convenient.



<b>565</b>	Not near me.
<b>566</b>	Some disabilities make it difficult to get into a vehicle that is not a car.
<b>578</b>	I drive my own car.
<b>584</b>	Have my own transportation.
<b>588</b>	Convenience.
<b>589</b>	Currently have my own means of transportation.
<b>591</b>	Convenience

(148 total)



## **Conceptual Level Cost Estimates for Alternatives**

### Estimate of Fixed-Route Shuttle Costs

Fare per Year	Weekdays		Weekends	
	One Bus	Two Buses	One Bus	Two Buses
Fares/Passengers	\$1.00		\$1.00	
Service Day/Year	254		100	
Trips/Day	9		9	
Buses	1		1	
Seats	25		25	
Occupancy	0.2		0.2	
Per Year	\$11,430	\$22,860	\$4,500	\$9,000
<b>Per Year (Rounded)</b>	<b>\$12,000</b>	<b>\$24,000</b>	<b>\$5,000</b>	<b>\$10,000</b>

City - Initial Cost	One Bus	Two Buses
	New Bus	\$80,000
Registration	\$5,000	
Branding	\$5,200	
GPS	\$900	
Total	\$91,100	\$182,200
<b>Rounded</b>	<b>\$92,000</b>	<b>\$184,000</b>

City - Annual Operation Cost	Weekdays		Weekends	
	One Bus	Two Buses	One Bus	Two Buses
Driver Salary with benefits	\$65,837		\$34,830	
Days	254		100	
Daily Fuel Cost	\$43		\$43	
Bus Maintenance	\$3,000		\$3,000	
Bus Insurance	\$5,000		\$5,000	
GPS/Wi-Fi	\$2,100		\$2,100	
Total	\$86,859	\$173,718	\$49,230	\$98,460
<b>Per Year (Rounded)</b>	<b>\$87,000</b>	<b>\$174,000</b>	<b>\$50,000</b>	<b>\$100,000</b>

Driver Salary Assumptions	Rate/hour	enefits mark	Hours	Days	Total Salary
	Weekdays	\$18	1.44	10	254
Weekends	\$27	1.29	10	100	\$34,830

Vendor - Annual Operation Cost	Weekdays		Weekends	
	One Bus	Two Buses	One Bus	Two Buses
Driver/Vehicle Hourly Rate*	\$66.46		\$75.93	
Days	254		100	
Hours per Day	10		10	
Total	\$168,808	\$337,617	\$75,930.00	\$151,860
<b>Per Year (Rounded)</b>	<b>\$169,000</b>	<b>\$338,000</b>	<b>\$76,000</b>	<b>\$152,000</b>

\*based on 25-seat vehicle, 95 miles a day, vehicles parked in Salem and service 254 days a year

### Estimate of Demand-Response Shuttle Costs

Fare per Year	Weekdays		Weekends	
	One Bus		One Bus	
Fares/Passengers	\$1.00			
Passengers per hour	1			
Service Day/Year	254			
Hours per day	8			
Per Year	\$2,032			
<b>Per Year (Rounded)</b>	<b>\$2,100</b>			

Vendor - Annual Operation Cost	Weekdays		Weekends	
	One Bus		One Bus	
Driver/Vehicle Hourly Rate*	\$50.00			
Days	254			
Hours per day	8			
Dispatch/Administration	\$22,000			
Total	\$123,600			
<b>Per Year (Rounded)</b>	<b>\$124,000</b>			

\*based on 14-seat vehicle, up to 95 miles a day, vehicles parked in Salem and service 254 days a year